

Covid-19 - Community updates

For further information please contact your Youth and Community Engagement Workers:

Name: Debbie Hadley—Early Help Transition Project Officer

Contact details Tel: 07866 216961

Email: Debbie.hadley@derbyshire.gov.uk

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Foodbanks: Amber Valley

Riddings /Somercotes <https://www.oscari-online.com/>

OSCARI

Oscari Food Bank – Ridding’s and Ironville

Our food bank operates on an appointment only basis, we are open for food bank on a Monday and Wednesday and appointments start at midday until 3pm.

07570 307195

oscarisocial@gmail.com

<https://www.facebook.com/Oscarisocial>

The process is simple, you can either Facebook message, WhatsApp or phone one of the numbers above to arrange to collect.

We will need to know the first name of the person collecting and how many adults and children the food parcel is for.

Pre covid we held craft sessions, a social eating cafe and kids club as well as fundraising events and fayres.

This year we have taken referrals from local schools and social services for families in need of Christmas food hampers and so far have 41 families who will receive a complete christmas dinner(frozen ready for them to cook themselves) a buffet tea and a christmas (tinned food) hamper along with selection boxes



www.facebook.com/oscarisocial tracyanngibson1982@gmail.com 07570307195

mcghee.s@sky.com 07842906461 chrisibbs78@googlemail.com 07738221330

OSCARI
Church of Christ,
Colledge street
Riddings
Derbyshire

Eastwood/Langley Mill

**You must call on Fridays
between 10:00 – 13:00 to
request support please
do not just turn up.**

Eastwood Volunteer Bureau at the rear of Eastwood Library
Friday 10am -1pm
St Andrews Church, Station Road
Langley Mill.
Friday 1.30pm to 4pm
Jean Bailey 07407634683



Alfreton Support Network Foodbank

Independent foodbank at Alfreton House Tearooms.
They can help with food parcels, shopping and collecting prescriptions.

Call 07476 819855 or 07790 309871

alfretonhousetearooms@mail.com





South Normanton Food Bank

PHONE

01773 811273 or 07999 551691

WEBSITE

<http://southnormantonarea.foodbank.org.uk/>

EMAIL

info@southnormantonarea.foodbank.org.uk

St Michaels Church Hall

OPENING TIMES

Tue

13:30 - 14:30

Fri

13:30 - 14:30

ADDRESS

Church Street

South Normanton

Alfreton

Derbyshire

DE55 2BT

HOPE for Belper



Do I need to be referred to the Hub?

Access to the crisis food parcels still requires a referral, but if you would like to benefit from the other support or simply have someone to talk to, then you are very welcome to drop in. If there are steps you want or need to take, or have barriers to overcome in your life, then there is a listening ear and a positive desire to support you on your way; we are simply your neighbours, as you are ours!

When is the Hub open and where is it?

The Food & Community Hub is open between 12pm and 2pm every Tuesday and Friday with the exceptions of Bank Holidays.

As you head North from the town centre, you will find the Hub inside the Baptist Chapel on Bridge Street in Belper; we are nextdoor to the Devonshire and opposite The Rifleman's. When we are open there will normally be a banner with the Food & Community Hub logo clearly displayed on the railings outside – just come straight in – we don't bite.



However we realise that a lot of people enjoyed the cafe meals and have decided that we shall be starting up a takeaway service on a Thursday.

Between 12.30 and 1pm you will be welcome to pop along, just knock on the door and we will come and greet you.

We shall be providing a two course meal comprising of either a starter and main course, a starter and a pudding or a main course and a pudding for £2.50

Or a three course meal for £3.50 which will be a starter, a main course and a pudding.

The starters will always be a home made soup

Main course will comprise of a roasted meat at least two vegetables and potatoes with gravy

The dessert will always be a cake and custard.

All our meals will be served hot and ready to eat or you can refrigerate or freeze and eat at another time.

We also have available frozen home made ready meals that we are selling at five for £5 if you are at all interested.

I hope that you keep safe and as soon as we are able to re open the cafe up we shall let you know, In the meantime should you require any help with food, would like to order food or know someone who would benefit from this service then please do not hesitate to contact one us.

Chris :07738221330

Sarah-Jayne:07842906461

Tracy:07570307195

Kind regards,

Tracy Ann Gibson

For and on behalf of OSCARI



Foodbanks:



Cash support for food redistribution during coronavirus outbreak

The government has announced a £3 million fund for food redistribution organisations help them cut food waste during the coronavirus outbreak. All food redistribution businesses and charities will be encouraged to bid for grants over the coming month, including those whose volunteer programmes have been affected by social distancing measures or those that cannot access their usual commercial support network.

Website

If you've been referred, you should be told where the food bank is. If it's run by the Trussell Trust you can check the address on their website. If you live in a rural area and can't afford to travel, your nearest food bank might be able to deliver. Call or email them to check

Trussell Trust

Website

enquiries@trusselltrust.org



Rural Action Derbyshire

Website

Phone: 01629 592970

They have an alphabetical list of all food banks.

If you would be interested in getting involved, please contact Jo Peck at j.peck@ruralactionderbyshire.org.uk





Universal Infant Free School Meals (UIFSM)

In 2014 the UIFSM policy was introduced. All children in reception, year 1 and year 2 were entitled to a free meal regardless of personal circumstances. This is subject to change with government policy but has been confirmed for the academic year 2019 to 2020. To get your free meal please ask at your child's school.



[Website](http://www.derbyshire.gov.uk/freeschoolmeals)

Free school meal entitlement

All children aged 3 to 18 at Derbyshire nurseries or schools can get a free meal if they qualify.

Qualifying criteria:

- Universal Credit, provided they have an annual net earned income not exceeding £7,400 (£616.67 per month)
 - Income Support
 - Income-based Jobseekers Allowance
 - Income-related Employment and Support Allowance
 - support under Part 6 of the Immigration and Asylum Act 1999
 - the guarantee element of State Pension Credit
 - Child Tax Credit (provided you're not also entitled to Working Tax Credit and have an annual gross income of no more than £16,190) as assessed by HMRC
- Working Tax Credit run-on (paid for 4 weeks after you stop qualifying for Working Tax Credit)

Universal Credit has begun to be rolled out in Derbyshire and will affect all areas of Derbyshire by the end of 2022.

Most families will not be affected by the new criteria. Families who are currently claiming free school meals, but fail to meet the new criteria, will continue to receive free school meals until the end of the Universal Credit rollout period, even if they continue to appear as no longer eligible on future reports. The rollout period is currently scheduled to end in March 2022.

Once Universal Credit is fully rolled out, pupils will keep their free school meal entitlement until the end of their current phase of education, that is, primary or secondary.

[Read more about free school meals guidance for schools and local authorities.](#)

Young people age 16 to 18 who receive the benefits or tax credits in their own right are also entitled to receive free school meals.

Even if you meet any or all of the criteria, families will not be eligible if they are claiming Working Tax Credit.

Applying for free school meals

You can sign up for free school meals at any time of year.

You or your partner can claim for your children, as long as you live at the same address.

You do not have to fill in a separate form for each child, even if they go to different schools. Just name the child and which school they go to.

If another of your children starts school and one of your children already has free school meals, we can add them to the application you already have. Just call the free school meals team tel: 01629 536400 or 01629 536481.

[Apply for free school meals](#)

If your circumstances change or you stop getting some benefits, you must contact us, tel: 01629 536481.



Money and Finance/ Welfare Benefits

Derbyshire Welfare Rights Service

Welfare Benefits

Thousands of people in Derbyshire are missing out on benefits that are theirs by right.

Sometimes the system doesn't make it easy for you to understand the rules about benefits or how to claim the benefits you are entitled to.

We can help with advice and can take on any representation that you may need.

- We deal with welfare benefits and tax credits, sometimes referred to as social security.
- We can give advice over the phone about which benefits to claim and how to claim them.
- We can send out claim forms and advise on how to challenge decisions by the benefits authorities.
- We can assist with benefits appeals, including representing Derbyshire claimants at tribunal hearings.

If you disagree with a benefits decision you only have one month in which to challenge the decision, so you need to seek advice right away.

If you need help filling in benefit claim forms, your local Citizens Advice Bureau can help.

Contact us

Email welfarebenefits@derbyshire.gov.uk or phone our benefits helpline, 11am-4.00pm, Monday,

Tuesday, Thursday, Friday, on 01629 531535.

If your call isn't answered right away, please leave a message and we'll call you back.

Additional information can be found on our website, visit www.derbyshire.gov.uk/welfarebenefits

Benefits Helpline – 01629 531535 or email

welfarebenefits@derbyshire.gov.uk

Monday, Tuesday, Thursday, Friday

11.00am – 4.00pm



Derbyshire Discretionary Fund

The Derbyshire Discretionary Fund (DDF) can provide grants or emergency cash payments if you are in urgent need of financial help following a crisis or disaster.



Website

Phone number : 01629533 399

Covid-19 Cyber and Fraud Information Sheet

This advice has been collated by EMSOU and is intended for wider distribution within the East Midlands Region to raise awareness among businesses and the public.
Advice and information is changing daily as we navigate our way through the COVID-19 pandemic, so please ensure you only take information from reputable sources.



Website

Website

Benefits during the Coronavirus

This link has the most up to date information for benefits, Universal Credits etc.

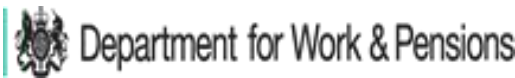
The Information is updated daily



website

Department for Work & Pensions

This website gives the most up to date government information for benefits, Universal Credit etc.



website





Derbyshire
Districts

Did you know, we also provide help with...



Help to Claim
0800 144 8444
We can support you in the early stages of your Universal Credit claim, from the application, through to your first payment

Pension Wise
0808 146 7709
Free and impartial government guidance about your defined contribution pension options



Money Sorted in D2N2
We will help improve your skills, knowledge and confidence with different money issues so you are in a better position for the future



Money Advice
We can advise you on long term debt options and explain how to deal with your creditors

Energy Advice
in conjunction with **WESTERN POWER DISTRIBUTION**
To ensure that vulnerable people receive impartial advice on energy, money, benefits and health

Older People's Champion
Advice and support on claiming benefits for residents over the age of 65



Telephone Appointments
Bookings available through our Adviceline number



Access to advice wherever you are...
Our telephone adviceline is a first response service for residents in Amber Valley, Erewash, Derbyshire Dales and High Peak.
0300 456 8390 | Open 9.00am - 4.00pm, Monday-Friday
(Calls are charged at the same rate as 01 and 02 numbers and will count towards inclusive minutes.)



Unless stated, projects and appointments can be booked through the Adviceline number



Support for deaf claimants accessing Universal Credit

The Good Things Foundation have let us know about a resource recently launched by [gov.uk](https://www.gov.uk) to help provide support to deaf Universal Credit claimants.

“The service...is already available for people accessing other disability benefits and the Access to Work scheme”.

People can access British Sign Language interpreters as part of a free video relay service - Sign-Video Live - through their tablet, smartphone, computer or laptop, and use the service to make a new Universal Credit claim or manage an existing claim.

- To **find out more about the service** click on the link below to visit the gov.uk website [Website](https://www.gov.uk)
- Here is **a link to the SignVideo website**: <https://www.signvideo.co.uk/>

Click on Downloads (near the top right of the screen) to find out more about how to download the SignVideo app on different devices.

You can video call SignVideo via a link on their website, or contact them on ask@signvideo.co.uk, help@signvideo.co.uk,
Tel: 0208 463 1120

You can **watch a trial of the service** by clicking on the link [Trial](#)

Virgin Media to offer Broadband with No Contract @ £15pcm exclusively for UC customers.

[Website](#)



Family Fund

[Familyfund.org.uk](https://familyfund.org.uk)

Grants available for families raising disabled or seriously ill child or young person aged 17 or under and on certain benefits or low income etc .

Useful website . worth contacting to check if qualify for a grant. Holidays , equipment , PCs etc

Helping Disabled Children

Money Advice Service

The Money Advice Service gives guidance and help with how to manage your money better.



website

Online chat, whats app, call 0800138 7777

Citizens Advice

There is general advice specifically about COVID-19 on the national Citizens

Advice website here:

We cover a wide range of issues including...

Housing (renting and home ownership)

Debts and Money Problems

Family and Relationships Health and Social Care

Energy Efficiency

Employment

Consumer

Benefits

Our advice is free, confidential, impartial and independent.



Call our Derbyshire Districts Advice line:

Monday to Friday 9.00am - 4.00pm

0300 456 8390

(See reverse for call charges)

website

Money Saving Expert

'Cutting your costs

Fighting your corner'



website

Step change

Contact the UK's leading debt charity to get expert debt advice and fee-free debt management to help you tackle your debts. Step Change Debt Charity.



0800 138 1111

Website



Warmer Derby & Derbyshire helpline is open

Our energy bills/cold homes phone line service is still running, albeit in a modified form. While home visits will be replaced by conference/video calls where appropriate, and/or postage of information leaflets & materials.

We're conscious that incomes are being hit while energy bills may be going up as people stay home, and support is harder to access. We want to do all we can whilst not compromising health of clients and colleagues. Stay healthy & hope to hear from you soon.



The Warmer Derby & Derbyshire number is still available:

0800 677 1332



Contact Charis Grants for more information about the scheme.

Charis Grants Ltd

Telephone: 0330 555 9424

Monday to Friday, 9am to 5:30pm (closed on bank holidays)

[Find out about call charges](#)

[Website](#)

Warm Home Discount Scheme

Overview

You could get £140 off your electricity bill for winter 2020 to 2021 under the Warm Home Discount Scheme. The money is not paid to you - it's a one-off discount on your electricity bill, between September and March. You may be able to get the discount on your gas bill instead if your supplier provides you with both gas and electricity. Contact your supplier to find out.

The discount will not affect your [Cold Weather Payment](#) or [Winter Fuel Payment](#).

Eligibility

There are 2 ways to qualify for the Warm Home Discount Scheme:

you get the [Guarantee Credit element of Pension Credit](#) - known as the 'core group' [you're on a low income](#) and meet your energy supplier's criteria for the scheme - known as the 'broader group'

How you apply for the Warm Home Discount Scheme depends on how you qualify for the discount.

Pre-pay or pay-as-you-go meters

You can still qualify for the discount if you use a pre-pay or pay-as-you-go electricity meter.

Your electricity supplier can tell you how you'll get the discount if you're eligible, for example a voucher you can use to top up your meter.

Park (mobile) homes

You apply a different way if you live in a park home.

Park home applications for winter 2020 to 2021 are now closed.

[Fill in the Park Homes Warm Home Discount application form](#) to be contacted when the scheme reopens.

The Stop Loan Sharks Helpline Service

Ensuring that illegal money lenders (loan sharks) do not take advantage and profit from other people's hardship is fully operational during the COVID-19 pandemic-

STOP LOAN SHARKS
Intervention . Support . Education

0300 555 2222

Text a report

07860022116

shark@stoploansharks.uk
[website](#)



Suspicious Email Reporting Service (SERS)

If you receive an email that you think is suspicious, you can forward it to the NCSC at report@phishing.gov.uk and their automated programme will immediately test the validity of the site. Any sites found to be phishing scams will be removed immediately.



Website

Digital MOT

As we are all spending more time online, it is more important than ever that we do everything we can to stay safe online.

By answering a few simple questions, you can find out the most important steps you can take to protect your devices and avoid being a victim of cybercrime.



website

Money Sorted in D2N2

Visit the website for financial help in your area.

Money Sorted in D2N2 provides support and personally tailored interventions for people experiencing the greatest financial difficulty. It will enable individuals to take control, build their confidence and skills and help them tackle barriers and problems in order to improve their financial well-being.



Website

Main office 0115 9085134

Email info@moneysortedinn2d2.org

Action Fraud

Visit the website to see some simple steps you can take to protect yourself from fraud including Coronavirus-related scams.



Release Financial Charity Newsletter

0300 123 2040

Website





Housing: Amber Valley

Access to Social Housing

Amber Valley Borough Council is accepting applications to join the Housing Register and applications can be made on-line through <https://www.home-options.org/choice/>. Just under 200 applications were made in June.

Housing associations are working hard to make properties available for letting. If you have enquiries please contact Home Options (housing register) - home.options@ambervalley.gov.uk

Disabled Adaptations

Amber Valley Borough Council are working with Derbyshire County Council to make sure that aids and adaptations are provided for clients that need access to their home or to access services within the home. The service can be accessed through Call Derbyshire.



Homelessness and homeless prevention

If you are homeless or threatened with homelessness we have a legal obligation to assess what duty we owe you.

A person is threatened with homelessness if they:

- are likely to become homeless in 56 days
- have received a valid notice to quit (S21 notice)
- have received a notice that landlord requires possession of accommodation (NOSP) which expires within 56 days.

If you're threatened with homelessness and are eligible for help, we can help to prevent your homelessness.

A person could be homeless if they:

- have no home in the UK or elsewhere that they have a legal right to occupy
- have a movable home such as a boat or caravan and there is nowhere it can be placed lawfully
- you're at risk from harm if you stay in your current home

If you think you may be homeless or threatened with homelessness we may be able to help you to remain in your home or move to another home. The earlier you contact us the more we'll be able to help you.

If you're homeless we'll look at whether you have local connections in the area such as:

- how long you've lived in the area
- if you're employed in the area
- you've close family in the area
- other special circumstances

We'll talk to you about your circumstances. This will help us to understand your situation and any support and help you may need. We'll fill in a personal housing support plan and agree with you what you need to do and also what we need to do to help you. Over the course of your application we'll keep you up to date with what we are doing to help you. You'll also need to make sure you get in touch with us regularly to let us know what you've done from your personal housing support plan.

You can take a look at more information on this webpage about your own circumstances. If you need any more help you can contact us at housing.solutions@ambervalley.gov.uk or call 01773 841400

Ex Armed Forces

You may qualify for help from Amber Valley Borough Council if you are a former member of the armed forces and are homeless or threatened with homelessness. We will assess if you are eligible for housing assistance and have not made yourself intentionally homeless.

Subject to you satisfying the above criteria we can help you with both emergency and longer-term accommodation.

Contact us as soon as possible if you think you may be homeless after discharge from the services. We do not need to wait until you are made homeless before we can help.

Contact the housing solutions team on 01773 841400 or housing.solutions@ambervalley.gov.uk

In addition to the help mentioned above there is a range of services for ex-services people who find themselves homeless and on the streets, for example:

- The Royal British Legion might be able to help with a rent deposit contact www.support.britishlegion.org.uk or call 0808 802 8080.
- SSAFA provide housing advice to people currently serving in the forces and ex services personnel and their families. SSAFA can be contacted through www.ssafa.org.uk or on 0800 731 4880.



Risk of Eviction

The Government has extended the eviction period for tenants and this is under review. Tenants are encouraged to speak to their landlord if they are struggling to pay the rent. Don't ignore it and talk to Citizens Advice.

Derbyshire Law Centre can provide advice and support to tenants worried about eviction or harassment.

Derbyshire Law Centre are available to take calls:

Monday to Friday from 9.30am to 4.30pm on:

Telephone: 01246 550674

Freephone: 0800 707 6990

SMS/Text: 07781482826

Text Box: 018001 01246 550674

Alternatively you can email: dlc@derbyshirelawcentre.org.uk

Landlords still have a duty to complete repairs and maintain their properties to ensure that they are safe but must do safely following guidelines. Landlords can access current information from <https://www.dashservices.org.uk/>

Amber Valley BC part fund CallB4UServe to support landlords with queries hel-en.scott@derby.gov.uk 01332 641408



Housing:



Please contact your housing provider or mortgage lender (these details will be on any correspondence that you have received from your provider)

Morrisons Foundation – Covid 19 Homeless Support Fund

The Morrisons Foundation has announced a Homeless Support Fund aiming to fund charities caring for the homeless during the Covid 19 outbreak and ensure help gets to those who need it. The Foundation recognises that homeless people are particularly vulnerable to Covid 19 because of underlying health conditions and are less able to access basic sanitation.

There is a total of £500,000 for this fund and awards of up to **£10,000** are available. Smaller requests will allow more charities to be supported from the fund.

Registered charities that care for the homeless can apply to cover the broad areas:

- Outreach and support to rough sleepers
- Delivery of services in hostels and shelters
- Information and advice

Applications can be made at anytime.



If you're struggling with finances and finding it difficult to pay your rent, it's important that you act as soon as possible to avoid becoming homeless.

[Website](#)





Weighed down by debt?

CALL FREE ON 0800 328 0006

Weighed down by debt?

Free debt counselling in your community from an award winning charity



capdebthelp.org

CALL FREE ON 0800 328 0006

Weighed down by debt?

Free debt counselling in your community from an award winning charity



capdebthelp.org

CALL FREE ON 0800 328 0006

Weighed down by debt?

Free debt counselling in your community from an award winning charity



capdebthelp.org

CALL FREE ON 0800 328 0006

Home visits

After you call CAP, a Debt Coach from a local CAP Debt Centre will visit you in your own home.

An effective budget

Our trained debt counsellors will work out a realistic budget that prioritises your essential bills. We will negotiate affordable payments with each creditor and attempt to stop unfair interest and charges where possible. Your local Debt Coach will then explain the budget and the payments you will need to make.

CAP Plan

In most cases, a CAP Plan is set up for you. You will need to make one monthly payment into your CAP Plan to cover your debts and also bills if appropriate. CAP will then distribute this on your behalf. You can also build up savings through your CAP Plan.

Severe debt

If you are in severe debt, then we can walk you through insolvency options, such as petitioning for bankruptcy. We can help you to fill out the forms and even attend court with you.

Debt free

You can use your CAP Plan to pay your bills and debt repayments until you are debt free.

CALL FREE ON 0800 328 0006

Making the first call can be hard but the sooner you ring, the sooner you will have peace of mind.

Does it cost anything?
No. Our service is completely free. We are able to provide a totally free service because CAP is a charity and receives donations from churches and individuals who want to help people.

Will my creditors cooperate with you?
Yes. We have worked with over 1,000 companies within the finance industry and we are well respected. This means that councils, utilities and mortgage companies work with us because they have seen the results of our involvement. They know we offer fair repayments based on what you can afford.

Is CAP just for Christians?
No. CAP will help anyone regardless of their religious beliefs. We monitor our services to ensure that everybody receives the same caring service regardless of race, nationality, religion, age, gender, marital status, or disability.



Framework
For your future

Step Up provides accommodation and support for 16-24 year olds in Derbyshire. The service supports looked after children, care leaves and homeless young people under 21 in accommodation. The service also supports 18-24 year olds who need help with tenancy sustainment or who are at risk of becoming homeless receiving a floating support service. Referrals are accepted up to some ones 25th birthday. Contact framework on 0115 9986635 or 01298 73798 or email stepup@frameworkha.org



**Mental Health
Emotional wellbeing/
Staying active**

The coronavirus (COVID19) outbreak is going to have an impact on everyone's daily lives, as the government and the NHS take necessary steps to manage the outbreak, reduce transmission and treat those who need medical attention.

It may be difficult, but by following guidance on social distancing, or staying at home, you are helping to protect yourself, your family, the NHS and your community.

During this time, you may be bored, frustrated or lonely. You may also feel low, worried, anxious, or be concerned about your health or that of those close to you. Everyone reacts differently to events and changes in the way that we think, feel and behave vary between different people and over time. It's important that you take care of your mind as well as your body and to get further support if you need it.

Derbyshire Community Response Unit

Derbyshire County Council are coordinating a community response across the county to make sure vulnerable residents are supported through the coronavirus outbreak.

If you need help and have no friends or family you can call on, you can register to get help online:



Website

you can phone us on: 01629 535091.
Our phone line opening hours are:

Monday to Friday from 9am to 5pm-
Saturday from 9am to 1pm

Mental Health and Wellbeing Support for Children, Young People, Parents and Carers during Covid-19

We know that the closure of schools due to the Covid-19 pandemic has the potential to be an anxious and uncertain time for children, young people, parents and carers across Derby and Derbyshire. We are pleased to be able to offer services to support the whole family. You will find information attached. We would again be most grateful if you could support us in sharing this information.



If you have any questions or concerns then please do not hesitate to contact us:
ddccg.enquiries@nhs.net

NHS Derby and Derbyshire Clinical Commissioning Group

There are many resources available on the Joined up Care Derbyshire website: <https://joinedupcarederbyshire.co.uk/> which brings together information from Health across Derby and Derbyshire.

I would also like to highlight the new accessible information that has just become available which you can find here:

[website](#)



Every Mind Matters

Every Mind Matters is the new national platform for good mental health, from Public Health England. It aims to make it easier for everyone to look after their own wellbeing and improve their mental health, by providing a digital hub full of advice, tips and resources and a new online tool to help everyone create their own action plan.



[website](#)

a good resource site and section on 'Looking after children and young people during the coronavirus outbreak'

Qwell Can join the service for ongoing support

Qwell is a free online Mental Health and Wellbeing resource for parents and carers of young people under the age of 18 that requires no formal referral, instead only requiring the user to set up an account on the website.



[website](#)

Available 365 days of the year via mobile, tablet and desktop devices from 12 noon to 10pm Monday-Friday and 6pm-10pm at weekends

Derby and Derbyshire: Emotional Health and Wellbeing.

Online toolkit .Sections for professional, parent carer and child /young person



[Website](#)

Samaritans

What support do they offer? Offering mental health support and can be contacted by telephone, letter, e-mail and mini-com. There's also a face-to-face service, available at their local branches. They are open 24 hours a day, every day of the year.



[website](#)

Telephone: 116123



Healthwatch Derbyshire

In response to Covid-19 there is now a telephone support line for people looking to access health or care services.



Website

Telephone—01773 880786

10am-3:30pm Mon– Fri

Email—

enquiries@healthwatchderbsyhire.co.uk

RETHINK

We support people who are having difficulties with their mental health across the whole spectrum of mental illnesses. We do this by offering targeted goal-focused support, developing peer support and volunteer opportunities across Derbyshire, and also peer support groups where there is a need

Website

Telephone: 01773 734989



<https://www.childline.org.uk/somethings-not-right>

As further pandemic restrictions take effect in England, the Home Office has joined forces with charities including the NSPCC, Barnardo's and The Children's Society to launch a new campaign to protect victims of child abuse. The month-long campaign, 'Something's Not Right', encourages young people to recognise different forms of abuse, report it and get help.

The campaign will see animated adverts aimed at secondary school pupils aged 13+, running across Instagram, Snapchat and Facebook. Young people will be directed to a dedicated page on the NSPCC service Childline where they can access information and seek support.

The campaign follows evidence suggesting that young people faced a greater risk of sexual abuse, criminal exploitation and domestic abuse due to the impact of coronavirus. The monthly average number of Childline counselling sessions about domestic abuse and abuse increased by 20% and 22% respectively in April to July 2020, compared to pre-lockdown levels.

The Internet Watch Foundation revealed that there were almost 9 million blocked attempts to access child sexual abuse material during the first month of restrictions alone. This trend has continued, with the charity revealing that in September, they received a 45% increase in calls reporting child abuse material online.

Men-Talk

Men-Talk is all around the subject of improving men's mental health, raising awareness, removing the stigma and ultimately reducing male suicide. Men-Talk are continuing to offer mental health support to anyone who needs it. They are providing talks, listening, sharing and signposting online.



Email:

mentalkmeeting@gmail.com

Derbyshire County Community Trust

What support do they offer? Virtual FREE online sessions for all the family to stay active, involved in their wider community and online interactive challenges.



[Website](#)



[Newsletter](#)

First Steps know this time is particularly difficult for many, therefore they are providing a range of weekly opportunities for their service users and anyone seeking support to come together and support each other, learn something new, create together by using their

interests and skills and just have some fun. The First Steps team is working with some wonderful collaborators from around the country to bring opportunities which you can engage in focused on our well being and positive mental health.

Activities include:

Be Creative is a collaboration with Lorna Collins
Mindfulness Monday Mornings and Tuesday
Evenings
Mental Health Training
Eating Disorders support



To find out more and follow the links to join in click [HERE](#)

[NEWS: First Steps coping guides & COVID 19 Psychological Therapies Pathway](#)



Kooth

An online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use.



[website](#)

Online chat: Available

Action for Children

We protect and support children and young people, provide practical and emotional care and support, ensure their voices are heard, and campaign to bring lasting improvements to their lives. Offering support around fostering, adoption and through resources.



[website](#)

Daily tips and tricks on how to boost your wellbeing/ Feel Good Booklet

Child line

Information and advice on managing anxiety, bullying, internet safety, staying safe and a place you can speak to trained counsellors.

childline

ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111

Telephone: 08001111

Online Chat: Available on their website

Winston's Wish

Supports grieving children AND parents

Information, advice and guidance on supporting bereaved children and young people during the coronavirus (COVID-19) outbreak and our updated services and opening times.



[Website](#)



The Mix

Essential support for under 25's, including mental health, housing and relationships



[Website](#)

Active Derbyshire/Notts Guide to Staying at Home

Our staying active at home page includes this guide showing physical activity you can do at home, if you're shielding or can't get out, there's some illustrated activities to help you stay active



[Website](#)

As part of the Improving Access to Psychological Therapies (IAPT), we provide therapy in Derbyshire and Nottinghamshire. You can access the service if you are registered with a GP in one of these areas.



[Website](#)

Telephone: 01332 265659 Derbyshire
0115 896 3160 Nottingham
To discuss integrated referral routes jhopskins@trentpts.co.uk

Dr Radha's five mental health tips for lockdown

Dr Radha Modgil from BBC Radio 1's Life Hacks shares her top five tips on how to stay mentally and emotionally well during the coronavirus lockdown, all beginning with the letter C.



[Website](#)

Chat Health

If you are a parent or carer for a child aged between 0-19 and want advice or have any concerns you can text 07507327754

If you are aged 11-19 and want advice or have any worries text the young peoples service 07507327104



[website](#)



Vita Minds

Vita's new service further increases the options and accessibility for patients being referred into the service and in the current circumstances offers a service that does not require face to face appointments

The service is now live and offers a range of talking therapies for depression, generalised anxiety disorder, mixed depression and anxiety and a range of other conditions - the full list is on their general information leaflet



For referrals

Call 0333 0153 496 or by visiting the website and using the self-referral form

A new social media group known as Broken Beauty aims to provide support for women in North Derbyshire struggling with stress, anxiety or depression. Run entirely by volunteers.

"We can be found on Facebook via the Broken Beauty page, and anyone can get in touch via Facebook messenger. We offer a completely confidential messaging service or you can join the online group, Broken Beauty chatroom which is a platform to connect with others, talk, listen and share any issues that are affecting you. We also hope to start some meetings within the community once the lockdown restrictions allow."



A facebook chatroom run by volunteers

yes to a healthier you

Visit: livelifebetterderbyshire.org.uk

Live Life
BETTER
DERBYSHIRE

Derbyshire Dementia Support Service

To view information please click link below

[Flyer](#)

Relate Derbyshire offers a range of relationship services that will be delivered by specially trained counsellors. Services include:

Adult and Relationship

Improving Access to Psychological Therapies (IAPT)

Children & Young People

Family

Sex Therapy

Living Well with Autism

relate
the relationship people

[Website](#)

Please contact us on

01332 349177 or

07741193484

info@relatederby.org.uk



Derbyshire Mental Health Support

If you want to talk to someone about your emotional wellbeing the Derbyshire Mental Health support line is on 0800 028 0077 (24 hours a day, 7 days a week). It's staffed by mental health professionals and is for all ages.

Samaritans

If you are having thoughts of self-harm or suicide The Samaritans can be contacted 24 hours a day, 7 days a week on telephone 116 123 or contact Samaritans online <https://www.samaritans.org/>

Joined Up Care Derbyshire <https://>

A broad range of advice, support and information on emotional wellbeing and mental health:



joinedupcarederbyshire.co.uk/public-info-covid-19/your-wellbeing-during-pandem

Mental Health Services for Children and Young People

Mental Health Support Line - A new mental health support line run by the NHS and operating seven days a week between the hours of 9am and midnight (24/7 coming soon) has been set up to provide access to support for people of all ages in Derby and Derbyshire. Call 0800 028 0077 for free where mental health professionals will be on hand to help.

[Download Leaflet](#)



<https://www.headspace.com/covid-19>

There are a lot of unknowns in the world right now. But one thing is certain — **Headspace is here for you.** To help support you through this time of crisis, we're offering some meditations you can listen to anytime. These are part of a larger collection in the Headspace app — free for everyone — called **Weathering the storm.** It includes meditations, sleep, and movement exercises to help you out, however you're feeling. It's our small way of helping you find some space and kindness for yourself and those around you.

Derbyshire LGBT+

Specialist LGBT+ support for young people and their families across Derbyshire. Currently offering online support via youth groups, one to one support over the phone and email.



Telephone: 01332 207704

Email:

INFO@DERBYSHIRELGBT.ORG.UK

Online chat: Available on Facebook www.facebook.com/derbyshirelgbt/
website

Access to Work Mental Health Support Service

This confidential service delivered by Remploy is funded by the Department for Work and Pensions and is available at no charge to any employees with depression, anxiety, stress or other mental health issues affecting their work.

Specialist advisers provide:

- Tailored work-focused mental health support for nine months
- Suitable coping strategies
- A support plan to keep them in, or return to work
- Ideas for workplace adjustments to help them fulfill their role

Practical advice to support those with a mental health condition.

Please note

To be eligible for this service, individuals need to be in permanent or temporary employment and have a mental health condition (diagnosed or undiagnosed) that has resulted in workplace absence, or is causing difficulties to remain in work



Mental health support in work

Depressed? Not eating? Stressed?
Not coping? Feeling low?

Are you having more bad days than good at work?

Anxious? Not sleeping?

You're not alone.
If you are experiencing mental health difficulties at work, we can help.

There is no charge to access the service and applications are subject to a decision by Access to Work advisers.

0300 456 8114
a2wmhss@remploy.co.uk
www.rempoy.co.uk/mentalhealth

The Access to Work Mental Health Support Service delivered by Remploy is funded by the Department for Work and Pensions.

Department for Work & Pensions

Remploy in partnership with MAXIMUS



DRCS | Your Counselling Service
Operating throughout Derbyshire

Time to talk?
We're here to listen

Telephone
Treatments



SELF REFER: 0800 047 6861 or www.dracs.org.uk

Children, young people and grief

Share this: **Share on Facebook** **Share on Twitter** **Other Sharing**

In these pages we have information on:

- what you can do to help a child or young person who is grieving
- how to understand the concept of loss in children and young people of different ages
- how to recognise potential complicated grief.

Many of our Cruse services across England, Wales and Northern Ireland offer support to children and young people. [Find your local branch](#) and contact them to see what is offered in your area. Our website [Hope Again](#) is a website designed for young people by young people. It includes information and message boards where young people can share their experiences.

<https://www.cruse.org.uk/get-help/for-parents>

Derby: 01332 332098

Derby@cruse.org.uk



Suicide Bereavement UK specialise in the following:

Suicide bereavement research;

Providing consultancy on postvention (care of those bereaved by suicide); and

Developing and delivering evidence-based suicide bereavement training

For more information contact:

Dr Sharon McDonnell

Tel: [01706 827 359](tel:01706827359)

Email: sharon.mcdonnell@suicidebereavementuk.com

Website: <https://suicidebereavementuk.com>

<https://www.mentell.org.uk/learn/online-circles#Continue-Anchor>



If you are male, aged 18 or over and need a safe and confidential space to talk, free from advice and judgement, Mentell might be for you.

The charity offers weekly support groups for men to talk, listen and connect in a non-clinical way that can be accessed online - meaning you can get the support in the comfort of your own home.

The service is completely free of charge - the only requirement is you are male aged 18 or over and want to make a positive change in your life no matter how big or small.

Please remember that if you're worried about your mental health, you should make an appointment to see a doctor or call the free [Derbyshire Mental Health Support Line](#) on 0800 028 0077. The support line is open 24 hours a day, 7 days a week.

[Find out more about Mentell](#)



Joined Up Care
Derbyshire

NHS
Derby and Derbyshire
Clinical Commissioning Group

**MENTAL HEALTH SUPPORT IN
DERBY AND DERBYSHIRE FOR
CHILDREN, YOUNG PEOPLE,
PARENTS AND CARERS**

We understand that things may be tough at the moment.
If you find yourself feeling anxious, stressed or overwhelmed,
we want you to know support is ready and available to help.



Kooth and Qwell

With friendly counsellors available to speak to via a text
messaging service from 12 noon-10pm Monday to Friday and
6pm-10pm on weekends, Kooth and Qwell provide great
online counselling service options



- Available for all 11-25 year olds in Derby and Derbyshire
- Free, anonymous and confidential
- Participate in forum discussions and read articles written by other young people

Please visit [Kooth.com](https://www.kooth.com) to sign up



- Available for all parents and carers in Derby and Derbyshire whose child is under 18 years old
- Free, anonymous and confidential
- Participate in forum discussions and read articles written by other parents and carers

Please visit www.qwell.io/ to sign up

Joined Up Care
Derbyshire

NHS
Derby and Derbyshire
Clinical Commissioning Group

**Emotional Health and
Wellbeing Website**

The new Derby and Derbyshire Emotional Health and Wellbeing website has been set up to support the mental health and wellbeing of children, young people, parents/carers and professionals in Derby and Derbyshire. On the website you can find a range of information including local and national support, training and resources.

- Get access to local 1 to 1 and group therapy support
- Regularly updated information about local offers in your area to support mental health and wellbeing
- Information to support parents, carers and professionals
- Strategies and guidance to maintaining emotional wellbeing at home



For more information, please visit:
<https://derbyandderbyshireemotionalhealthandwellbeing.uk/>

Mental Health Support Line

A new mental health support line run by the NHS and operating seven days a week between the hours of 9am and midnight 24/7 evening so far has been set up to provide access to support for people of all ages in Derby and Derbyshire.

Please call 0800 828 0077 for free where mental health professionals will be on hand to help.

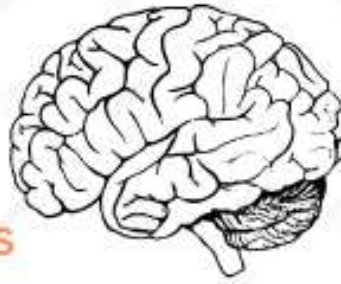
- Run by experienced mental health professionals who are equipped to provide mental health support and advice.
- Support for people experiencing immediate distress or to their families or carers
- A professional point of contact for health and social care partners to support any individuals in mental distress.



For more information, please visit:
<https://www.derbyshirehealthcareft.nhs.uk/support-line>

Mental Health and Suicide Prevention Programme

It's Everyone's Business



DID YOU KNOW?

- Men are 3 times more likely to take their own life than women.
- In Derbyshire 80% of people living with a mental illness never seek treatment.
- Poor mental health costs workplaces up to £45 billion per year.
- Less than 1 in 5 men take time off work due to poor mental health.

OUR AIM

Erewash Voluntary Action are delivering this programme across Derbyshire (including Derby City) on behalf of Derbyshire County Council. Our aims are:

- To increase awareness of mental health problems in targeted populations.
- To reduce male suicide rates, particularly in young to middle aged men.
- To embed a positive culture for mental health and wellbeing within Rugby Clubs.
- To reduce self-harm.

OUR OFFER

- Fully funded Mental Health Awareness and Suicide Prevention Training.
- Expert support to develop a tailored Mental Health Policy and Action Plan.
- Exclusive access to a Mental Health and Suicide Prevention Toolkit.
- Support in signing up to national mental health charters and accreditations.

OUR FOCUS

The programme will support young people and young to middle aged men in non-clinical settings such as:

- Amateur football, rugby and cricket clubs.
- Independent boxing gyms and fitness centres.
- Routine and manual workplaces.
- Voluntary organisations i.e. food banks and credit unions.

If your organisation needs mental health support, take advantage of this fully funded package today!

For more information please contact Christie
Phone: 0115 9466740
E-mail: christie@erewashcvsa.org.uk
Website: erewashvoluntaryaction.org.uk



If your organisation needs mental health support please take advantage of this fully funded package.

The Mental Health and Suicide Project is commissioned through Derbyshire County Council and ran by Erewash Voluntary Action. The aim is to increase awareness of mental health, suicide prevention and self-harm, promote a positive culture for mental health and wellbeing within organisations and support a reduction in male suicide rates across all ages in particular young to middle age men.

The project focuses on **but not limited to**: amateur grass roots sports clubs, independent boxing gyms and fitness centres, workplaces including voluntary, routine and manual places and finally anyone affected by COVID-19 i.e. foodbanks, credit unions.

If you'd like to find out more please contact Christie on 0115 9466740 Christie@erewashcvsa.org.uk



**Mental Health
Emotional wellbeing/
Staying active
Amber Valley**

Changes to Integrated Sexual Health Services re; Coronavirus (COVID-19)

We have temporarily changed how we deliver integrated sexual health services in response to the coronavirus (COVID-19) outbreak to protect our staff, patients and local communities.

- We will no longer be accepting "walk-ins" at our clinics during this time.
- Only urgent booked appointments will take place in our main clinics at Wheatbridge, Chesterfield and London Road Community Hospital, Derby, Monday to Friday. Patients will be triaged via our information and booking line 0800 328 3383.
- The Saturday clinics and community sexual health (peripheral) clinics are currently closed.

Please signpost patients to use our online services via the Your Sexual Health Matters website www.yoursexualhealthmatters.org.uk

Sexual Transmitted Infection ([STI](#)) & [HIV testing](#) (including testing and treatment for chlamydia). For asymptomatic patients and symptomatic patients.

[Oral Contraception](#) & [Emergency Contraception \(for over 16s\)](#)

Free [condoms by post](#) for patients aged 13+

Most of our accredited providers are still providing [Emergency Contraception](#), please ask patients use the 'search' facility for their nearest pharmacy via the website - we are also advising that patients contact the pharmacy directly, ahead of their visit to find out their current situation regarding opening times and access to services.

We will continue to see patients in the hubs for emergency coil fitting (these patients will be identified by the telephone triage at booking).

The following services are currently suspended until further notice:

- Vasectomy services
- Psychosexual Counselling
- Sexual Health Promotion

All routine LARC services, including replacements and new fittings.

People will be advised during telephone triage of bridging methods

(postal condoms will be coming online imminently, so we can signpost to people to oral contraception online and the postal condoms

- both can be ordered via our website).

- Pregnancy & TOP advice. All patients to be signposted to the acute services.



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@Escapedomesticviolence

Move On Group

Supporting Victims & Survivors of Domestic Abuse

(The Move on Group also supports people of long-term unemployment, mental health issues and those struggling with day to day life)

The Aims of the Move On Group:

- ▶ Focus on self-actualisation by encouraging the participants to fulfil their potential with realistic goal setting.
- ▶ Help with building the participants self-esteem and confidence.
- ▶ Support the participants to make stronger and safer choices for themselves and their families.
- ▶ Empower participants to look at options for their future *(For example, education, training, volunteering, getting into the workplace).*

How Escape @ Salcare Will Support Participants:

- ▶ 1:1 action planning and goal setting.
- ▶ Focus on the participants mental and physical wellbeing to empower them to better engage with their communities.
- ▶ Help the participants to identify how they can progress with their future and to set weekly tasks for the participants to achieve.
- ▶ Support the participants with access to other relevant agencies and services.

Length of Course: 6 Week Course

Where: Community Room @ Salcare Escape
59 Ray Street, Heanor,
DE75 7GF

When: Tuesday 10am - 12pm

Refreshments are available and social distancing measures are to be complied with.



Domestic Abuse

If you are in immediate danger call the police 999
Silent Calls to the police
(if you can't speak) – 999 55

For more advice and guidance on domestic abuse, please see <https://www.gov.uk/guidance/>

Derbyshire Domestic Abuse Support Line

Children, young people and families who are affected by domestic abuse or violence can get support, including refuge accommodation, by contacting the Derbyshire Domestic Abuse Support Line. Its available 24 hours per day, 7 days per week and offers a single point of contact to get the help you need.

Tel: 08000 198 668 and you'll get help from someone close by. You can also contact them by email: derbyshiredahelp-line@theelmfoundation.org.uk

If you're deaf or hearing impaired, text: 07534 617252.

Mon – Fri 8.00am – 7.00pm specialist domestic abuse workers will take the call and refer into the Derbyshire Domestic Abuse Support Services.

Overnight, weekends and bank holidays contact the helpline and the call will be taken by Call Derbyshire, who will respond and direct to the support services



Website

Call 08000 198 668

Email derbyshiredahelp-line@theelmfoundation.org.uk

Text 07534 617252

The National Domestic Abuse Helpline

Provide guidance and support for potential victims, as well as those who are worried about friends and loved ones.

website

0808

2000

247

24 hours a day

Free Calls



The Men's Advice Line

A confidential helpline for male victims of domestic abuse and those supporting them.

[website](#)

0808 801 0327

Women's Aid

Provides additional advice, extra support is available designed for the current coronavirus outbreak, including a live chat service.



[website](#)

Galop

Domestic Violence support for members of the LGBT+ community



Respect

Support if you are worried about hurting someone

If you are worried about hurting the ones you love while staying at home.

[website](#)

0808 8024040

Safer Derbyshire

Derbyshire 24/7 helpline



[website](#)

08000 198 668



Blue Sky is a free download mobile app, launched in partnership with the by Vodafone Foundation, providing support and information to anyone who may be in a abusive relationship or those concerned about someone they know

- Blue Sky .. It is Bright Sky .

A useful resource as also has info available in urdu, punjabi, polish



[Website](#)

Derbyshire County Council

If you are concerned that a child is suffering or is at risk of significant harm please contact Call Derbyshire/ Starting Point.



[website](#)

Salcare

Domestic abuse support for all genders from all communities

We are continuing provide our services and will be supporting by telephone, text and e mail during our normal working times of 9.30 – 5pm Monday to Friday



[website](#)

enquiries@salcare.org.uk

01773 765899

The Hideout

Women's Aid have created this space to help children and young people to understand domestic abuse, and how to take positive action if it's happening to you.



[Website](#)





CEASE.

? What is CEASE?

Based around the course creator's personal experience of supporting her best friend through an abusive relationship that ended in tragedy, CEASE is a 4 session educational programme which aims to:

- Help young people recognise the subtle indications of an abusive relationship
- Have an understanding of the options available to them should they encounter or witness such behaviour
- Identify local sources of specialist support and support access to those services
- Create Empowerment And Self Efficacy

? Why do we need it?

"A survey showed that 40% of teenage girls would consider giving their boyfriend another chance if he hit them, and one third said that cheating justified the use of violence."

In short, to save lives. To challenge abusive views and behaviour.
To question negative social norms in youth relationships.

? What is the outcome?

The desired outcome of the programme is for young people to have an understanding of these key points:

- What you could do if you suspect or personally experience domestic abuse
- Who you could talk to if you suspect or personally experience domestic abuse
- Why a person cannot "just leave" an abusive relationship
- Domestic abuse is a behavioural choice on the perpetrator's part
- What local sources of specialist support are available? And how can they be accessed?

? How is it delivered?

The programme is delivered over 4 sessions. Each session encourages active dialogue within the group and uses various methods to provoke discussion. These include advert clips, handouts, statistics, music videos, newspaper articles and group brainstorming.

? What is the cost?

This will depend on the number of courses required. It is important to note that the course is being delivered by Remedi on a 100% 'not for profit' basis and will be facilitated at 'cost'.

? Who do I contact to find out more?

In the first instance please contact our CEASE lead Keely Grainger via keely.grainger@remediuk.org

"The programme is a good thing because not everyone is brave enough to speak up for themselves."

Young Person, Nottingham

"The programme really helped me."

Young Person, Mansfield

"The programmes were very good and helpful. I'm going to try and help someone who I think is going through the same thing."

Young Person, Nottingham

CEASE.

is delivered by

remedi

www.remédiuk.org

Sexual Abuse

Support for victims and survivors 18+ who have or have had experiences of sexual abuse and violence, including childhood sexual abuse. Sail supports all genders from all communities. Referrals can be made from other agencies and self referral

1:1 counselling

ISVA (independent sexual violence advisor)

Art and Drama therapy

Group therapy

Move on support group

Helpline 0800 028 2678



[Website](#)

Advice Line

The Advice Line is available between 8am and 5pm every day of the week to provide you with accurate information and relevant advice for your personal situation - 01773 746115



Children and Young People's Therapy

Talking, creative and play therapies are available to children and young people for something that has happened either in the past or more recent.

[Website](#)

ISVA and ChISVA Support

SV2 provides an ISVA service (Independent Sexual Violence Advisor or Children's Independent Sexual Violence Advisor) for anyone who has been the victim of rape, sexual assault or abuse. The ISVA's or ChISVA's main role is to provide emotional support and guidance for anyone reporting or considering reporting current or historic sexual offences to the police and through the Criminal Justice System.

SARC

Our Sexual Assault Referral Centre is for anyone aged 18 or over who has been raped or sexually assaulted within the last 7 to 10 days. At the SARC you will undergo a forensic medical examination; hand over any other evidence, such as clothing etc; and complete a witness statement.

Adult Therapy

We are not currently taking new referrals for adult therapy but this is changing situation so please check our website and Facebook page for the latest information.



Make Yourself Heard

In danger, need the police, but can't speak?

- 1 **Dial 999**
- 2 **Listen** to the questions from the 999 operator
- 3 **Respond** by coughing or tapping the handset if you can
- 4 If prompted, **press 55**
This lets the 999 call operator know it's a genuine emergency and you'll be put through to the police.

Led by

IOPC

Supported by

women's aid

NPCC



For concerns that are not immediate you can contact Derbyshire police using any of the below methods:
Facebook – send them a private message to / Derbyshire Constabulary
Twitter – direct message their contact centre on @DerPolContact
Website – complete the online contact form www.derbyshire.police.uk/Contact-Us.
Phone – call them on 101.



**DERBYSHIRE
CONSTABULARY**

Supporting vulnerable children and young people during the coronavirus outbreak

Hollie Guard - Personal Safety

free to download on any **Android** phone or **iPhone**

In danger? With a simple shake or tap it activates Hollie Guard, immediately notifying your chosen contacts, pinpointing your location and sending audio and video evidence directly to their mobile phones.



At a time when community cohesion is needed more than ever, sadly we continue to see instances of Hate Crimes that threaten the safety of individuals in our community.

A hate crime is any crime which is perceived by the victim or anyone else, to be motivated by a hostility or prejudice towards someone because of their identity.

We would encourage all hate incidents to be reported to the police. Derbyshire County Council jointly funds [StopHateUK](#) to provide support, advice and alternative reporting to anyone affected by hate crime.



If you're worried about anti-social behaviour find more information or find out how to report different types of anti-social behaviour at



[Website](#)

SafeToNet
To view information please click link below
[Online](#)



School closures, restricted services and lack of face-to-face support mean that there may be less opportunities to protect children at risk.

Exploited children and young people don't always look vulnerable and may not act like victims. If something doesn't feel right though, it might not be.

Public spaces like bus and train stations, fast food outlets, hotels and roadside services can be where young victims of child exploitation are most visible. Help to protect children and young people. **Don't wait. Report it.**



If you are concerned about a child and think it's an emergency, dial 999 or 101 if it's not an emergency.

On a train text British Transport Police on 61016.

Otherwise contact Crimestoppers on 0800 555 111.



Modern slavery

Modern slavery is where a person is brought to, or moved around the country by others who threaten, frighten or hurt them, and force them into work or other things they don't want to do.

It is a term used to describe: human trafficking, slavery, forced labour and domestic servitude, slavery practices, such as debt bondage, sale or exploitation of children and forced marriage.

If you are worried, or suspect, that a person may be a potential victim of modern slavery or trafficking, please report it.

Police on 999, if the person is at immediate risk or 101, if a non-emergency - quote Modern Slavery Human Trafficking Unit

Call Derbyshire on 01629 533190 (24hr Adults & Children) Children triaged via [Starting Point](#)

Derby City Council: 01332 640777 and refer to social care

For advice - Modern Slavery Human Trafficking Unit on 0300 122 8057 or email MSHTU@derbyshire.pnn.police.uk

Safe and Sound support vulnerable young people at risk of exploitation across Derby and Derbyshire

Don't forget we're running live chat sessions on Facebook EVERY WEEKDAY between 10-11am and 3-4pm.

If you want to chat, have any questions or need some support just drop us a message. These are open to parents and professionals as well as young people.



<https://www.facebook.com/safesoundgroup/>

ACT

ACT has also launched free online seminars on safeguarding and they are exploring e-learning modules in safeguarding – if you are interested in finding out more please follow them on Twitter <https://twitter.com/AnnCraftTrust> or Facebook <https://www.facebook.com/AnnCraftTrust/> and/or sign up to their newsletter via the website.

Child Line

If you're worried about a child, even if you're unsure, contact our professional counsellors for help, advice and support.



ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111

[website](#)

NSPCC

Support for Children and parents in regard to mental health, safety, bullying etc.



[website](#)

The CORE website has been created to support victims of crime, giving people access to the different types of help they may need from just one place. The aim is to ensure that every victim of crime or anti-social behaviour has access to the best possible support service.

On these pages you will find useful information and contact details which have been brought together with help from victim services, the police, local authorities, the fire and rescue services, health services, voluntary organisations and specialist support groups.

For detail of victim services in Derbyshire visit the Core website www.core-derbyshire.com



<https://www.childnet.com/parents-and-carers>

Keeping under 5's safe online....

<https://www.childnet.com/parents-and-carers/hot-topics/keeping-young-children-safe-online>

<https://www.childnet.com/parents-and-carers/hot-topics>

Disney+ parents' guide: what is it and is it safe for kids?

<https://parentzone.org.uk/article/disney-parents%E2%80%99-guide-what-it-and-it-safe-kids>





Website

The Active Partners Trust have some resources which they are happy to put together as packs which would be suitable for individuals of varying ages.

If you feel you would like to access this (includes resistance bands, bean bags, balls – for full information best to ask) then please contact Jon Sparkes , active partners trust . His email is jon.sparkes@activepartnerstrust.org.uk and further contact information can be found on their website.



Parental Support

What support do they offer?

We offer information and support in understanding the digital world, to help raise resilient children. Our services include Parent Info, and the Parent Lounge, which gives access to our Parenting in the Digital Age training course.

Schools

Parent Zone's Digital Schools Membership supports schools in keeping children safer online, fostering resilience and helping them educate pupils for a digital future. As well as Digital Schools Membership, we deliver the Parent Info service (offering articles and advice for parents, to run free of charge on school websites), and in-school training sessions.

Local Authorities

Parent Zone's Digital Resilience Membership supports effective work with parents and families in all communities, covering all the issues amplified by the internet.



Website

Grants for families raising disabled children are available now from Family Fund

Family Fund is a UK-wide charity that provides grants for essential items to families on low incomes raising disabled or seriously ill children.

Since the beginning of the pandemic, Family Fund has continued to provide vital support to families, and has seen a significant increase in applications. Research indicates that half of the families they support have lost income as a result of the pandemic.

In May, in response to this extra need, the Department for Education provided a further £10 million in additional funding to the £27.3 million it had already committed to Family Fund, which has allowed them to support thousands more families.

This funding is still available, and families can apply for a grant right now by visiting the [Family Fund website](#). All families can apply online, by downloading an application pack, or by ordering a pack to be sent to them.

[Find out more.](#)

Tik Tok: a guide for parents

A new Parent Info article explores [how Tik Tok works](#), the parental controls available, and how they can help their child to stay safer on the platform.





It's your child's future:

APPLY NOW!

- Was your child born between 1 September 2016 and 31 August 2017?
- If so you **MUST** apply by midnight on 15 January to get them a place at primary school.
- Apply online at www.derbyshire.gov.uk/admissions or call 01629 533190.

Don't let your child miss out.





Website



We are now delivering HENRY Healthy Families Right From The Start courses virtually over 8 weeks.

You can also register your interest in future courses once we are delivering face to face: HENRY starting solids, Healthy eating and active workshop and HENRY a healthy start in childcare. All details can be found by following the above link.



Healthy eating and lifestyles for families

This interactive e-learning course is designed for anyone interested in improving their eating habits and lifestyle. It also supports people to think about the importance of being active with hints and tips to do so. We hope you enjoy the experience and its first step to making positive changes. The e-learning takes around 45 minutes to complete.

This course will help you:

- understand more about what you eat, diet advice and food portion sizes
- find suggestions for activities and ideas for developing this learning with children

Apply if you are:

- parents or carers
- early years and childcare staff
- health and social care staff
- children’s centre staff
- foster carers
- food bank staff
- primary school and nursery staff
- NHS staff

Volunteers working in these services

Please follow the link to register your interest:

<https://www.derbyshire.gov.uk/social-health/health-and-wellbeing/your-health/children-and-young-peoples-health/henry/health-exercise-and-nutrition-for-the-really-young-henry.aspx>

You can also register your interest in future courses once we are delivering face to face. Courses will include: HENRY healthy families - right from the start, HENRY starting solids, Healthy eating and active workshop and HENRY a healthy start in childcare. All details can be found by following the above link.

Due to Covid-19 HENRY (Health Exercise and Nutrition for the Really Young) we are not facilitating courses but working on this being delivered virtually or sign-posting families to interactive E-learning courses. We are also developing family cookery sessions to offer on the other side of this pandemic. Please follow the below link to register interest for families to access future courses (please scroll to the bottom of the page to register interest):

The Breastfeeding Network

It's a strange and unsettling time for everyone right now, especially new parents.

We've had to make some changes to our service to fit with venue closures, infection control measures and sensible distancing precautions, but there's still lots of support we can offer you.

We will update this document as things develop but here's what you can expect from us over the coming weeks



Website

Mother Hub

Our aim is to show Derbyshire women the choices they have in their maternity care and provide reliable information for pregnancy, birth and the early days with baby.



Website

Coronavirus updates

Lockdown help with the latest information on supermarkets, MOT's and more.

website

Cooking on a budget

Jack Monroe's recipes provide families who are struggling on a tight budget might benefit from having some very inexpensive and easy recipes to use.

website

Contacting your Dentist

Access to NHS Dentistry is currently limited during the pandemic as dentists have been asked to stop all routine "face-to-face" dental care. However, if you need urgent dental care, help is at hand:

CALL your dental practice: They will give you advice over the telephone and make arrangements for you if you need to be seen. If you don't have a dentist, find your nearest dentist and CALL them. You can search for your nearest dentist at: <https://www.nhs.uk/service-search/find-a-dentist>. You can also contact NHS 111.



Communication Unlimited provide sign language interpreting in a range of situations, they are still open during COVID-19 and can help if you have a health appointment, if you need to get a repeat prescription or need to call the doctor etc. They cover the whole of Derbyshire.

Communication Unlimited



- Tel: 01332 369920
- SMS: 07812300280
- Fax: 01332 369459
- Email: bookings@cu-bsl.co.uk
- Facebook: <https://www.facebook.com/BSLcommunicationunlimited/>

Mental Health and Wellbeing Support for Children, Young People, Parents and Carers during Covid-19

We know that the closure of schools due to the Covid-19 pandemic has the potential to be an anxious and uncertain time for children, young people, parents and carers across Derby and Derbyshire. We are pleased to be able to offer services to support the whole family. You will find information attached. We would again be most grateful if you could support us in sharing this information.

If you have any questions or concerns then please do not hesitate to contact us: ddccg.enquiries@nhs.net

New from Parent Info: active gaming and Roblox guide



Gaming can be an active experience for children and young people. A new Parent Info article explores [how active gaming](#) works and the games available that help them stay active.

Parents and carers asking for advice on Roblox? Share [Parent Info's guide](#) which takes a look at how the platform is used and how it can be made safer for children.



We've gone Christmas Crackers!

Join us for a series of free, fun, festive events to celebrate the Christmas season!

Tuesday 1st December: Head to our YouTube channel and Facebook page for a FREE video from artist Natalie Sweeney, founder of Patchwork Creative, where she'll take you through a series of **Christmas crafts** that you can use to decorate your home or give as gifts.

Tuesday 8th December: Head to our YouTube channel and Facebook page for a FREE video from chef Matt Cunningham, where he'll show you how to **bake some tasty festive treats!**

Tuesday 15th December: Head to our YouTube channel and Facebook page for a FREE video from music teacher and accompanist Gill Jackson for a **sing-along of Christmas songs** – a great opportunity for some festive fun!

The Main Event: A virtual Christmas party!

On Monday 21st December, 16:00-17:00, we are hosting a virtual Autism Alliance Christmas party (via Zoom) where **magician and entertainer Paul Brown from Magical Mayhem** will deliver a live, interactive magic show straight to your living room! Bring along friends and family to enjoy this fun, free event. The show is for all ages and abilities and Paul will use Makaton alongside performing his magic to ensure that guests of all abilities feel and experience the magic.



To book your place at the Christmas party and to enjoy the magical fun, email:
autismservice@citizensadvicemidmercia.org.uk
or call: 01332 228790
We will then share with you the Zoom log-in details.



Are you feeling worried about how the children in your setting will cope with the return back to nursery?

As we move closer to babies and young children returning to nursery, we need to consider how their experiences over the past months will have affected them, and what impact this may have on their transition back into childcare.

Our Early Years in Mind team have put together these resources to help early years workers to start planning now for how they may be able to help oil the wheels of this important transition, and make it as stress free for young children as possible.

<https://www.annafreud.org/coronavirus-support/support-for-early-years/>

School and colleges are having to work in new ways and develop new relationships in the lockdown. We have published a series of resources to help support staff and to provide them with information about how to work with children and young people, include those with SEN, and materials

<https://www.annafreud.org/coronavirus-support/support-for-schools-and-colleges/>

Online Safety Resources- <https://www.thinkuknow.co.uk/professionals/>

A reminder for parents on how to keep their children safe online as we are in Lockdown 2 and heading for long dark nights of winter. Please share the website link on your own circulation to parents...Christmas is coming and more buying of video games and X Boxes....great as a reminder.



Are you unemployed, on low income, a lone parent or a young family?

The following items are being donated by Tommee Tippee to help support the local community:

- Baby Bottles
- Drinking Cups
- Soothers (Dummies)
- Advanced Nappy Disposal System

DHA can also help you with:

- Training
- Job Searching
- Debt Advice
- Housing Advice



Please speak to a member of DHA staff for more information



Weekly virtual drop ins

Monday 10am Long Eaton Breastfeeding Support

Tuesday 11am BEARS Amber Valley

Tuesday 1.30pm South Derbyshire Breastfeeding Brunches (alternate weeks)

Thursday 11am Cradles Ilkeston

Thursday 8:30pm Breastmates Breastfeeding Support

Friday 10am Ashbourne Mum2Mum

Friday 1:30pm Feeding Together Bolsover.

For more info go to

www.breastfeedingnetwork.org.uk/derbyshire/





Information See Hear Respond

The See, Hear, Respond Partnership is a new service funded by the Department for Education. With your help, the See, Hear, Respond Partnership will quickly identify and support children, young people and families who are struggling to cope with the impacts of coronavirus.

Its aim is to provide early intervention before these children reach the threshold for statutory intervention.

See, Hear, Respond does not replace your usual referral process for children who meet a statutory threshold for significant harm: such referrals must be made to your local authority safeguarding team using your usual safeguarding procedures.

The See, Hear, Respond Partnership has been created specifically to help children and young people in England who are experiencing harm and increased adversity during coronavirus, by providing support to those who are not being seen by schools or other key agencies. There is no minimum threshold for referral. We will support children from pre-birth up to 18 years of age and those with special educational needs under the age of 25.

See, Hear, Respond will contact every referral made to us, so no child gets missed. We'll then find a partner best placed to support the most isolated and at risk children in your area. They'll get help in one or more of four ways:

- an online hub of support and information
- online counselling and therapy
- face-to-face support for those most affected and at risk of some of today's most pertinent issues, such as criminal exploitation, and
- helping children and young people reintegrate back into school.

We especially want to invite referrals for families who are most isolated from support due to Covid-19, including:

- Under 5s with a specific focus on under 2
- Those with Special Educational Needs and Disabilities and where there are concerns about their welfare e.g. online safety
- Children who may be at increased risk of abuse, neglect and exploitation inside or outside of the home
- Black, Asian, Minority Ethnic and Refugee children who experience barriers to accessing services
- Young carers

Children, young people, families and professionals can find out more information about how we can help, how to contact us and more about our referral forms by using the links below.

<https://www.barnardos.org.uk/see-hear-respond>

Or call us on our freephone number:

0800 157 7015

To join a virtual group please visit the groups individual Facebook pages

Ante natal and Post-natal apps

Parents can use these to find out local information of what's available to support them in pregnancy and post birth

Healthzone App

Each hospital uploads their own information,. See link to the app below:

https://play.google.com/store/apps/details?id=uk.co.piota.healthcentral&hl=en_GB

There is a useful overview of the Healthzone app from Maternity Voices on their Facebook page:

<https://ne-np.facebook.com/DerbyshireMaternityVoices/videos/healthzone-uk/250344186094056/>

<https://motherhubderbyshire.co.uk/local-services>

On line safety

<https://www.childnet.com/parents-and-carers>

Keeping under 5's safe online....

<https://www.childnet.com/parents-and-carers/hot-topics/keeping-young-children-safe-online>

Hot Topics....

<https://www.childnet.com/parents-and-carers/hot-topics>

Disney+ parents' guide: what is it and is it safe for kids?

<https://parentzone.org.uk/article/disney-parents%E2%80%99-guide-what-it-and-it-safe-kids>

BSPD has lined up a great team to help make toothbrushing fun for families. Meet Dr Ranj, Hey Duggee, CBeebies and Brush DJ. Choose a video and be inspired to look after your teeth!



[Website](#)

Tiny Happy People is here to help you develop your child's communication skills. Explore our simple activities and play ideas and find out about their amazing early development.



[Website](#)

Derbyshire Libraries: Online Events

Join us on Facebook and Twitter



'Coffee and Cake Club', first Tuesday of the month, 12.30pm



'Reminiscence Reverie', fourth Wednesday of the month, 12.30pm



'Learn Something New', second Monday of the month, 12.30pm



International Games Week 8th to 14th November



'Reader Recommendations', third Friday of the month, 12.30pm



'Foodie Pitstop', last Thursday of the month, 12.30pm



facebook.com/DerbyshireLibraries



[@DerbyshireLibs](https://twitter.com/DerbyshireLibs)

Children's Online Events

Join us on Facebook and Twitter



Monday, 10am - Celebrate 'books and reading' at Storytime



Wednesday, 10am - Sing your favourite songs at Rhymetime



Baby Babble, Thursday 12th November, 10am for 5 weeks



Family Bookshare, Fridays, 6pm



Activity Club every Saturday, 10am



facebook.com/DerbyshireLibraries



[@DerbyshireLibs](https://twitter.com/DerbyshireLibs)

Education

National Careers:

Please see the ne National careers video below showing what services Nation Careers caches are offering.

[You tube link](#)



**National
Careers
Service**

Website



National Careers Service

Information of our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Get in touch if you're looking for work, training, education and / or recently been made redundant?

Derbyshire County Council National Careers Service are continuing to work to support Derbyshire residents and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Saveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancil 07767 670797



CALLING ALL YEAR 11, 12 & 13 PUPILS!

National Careers Service COVID-19 Activities

Have you been unable to sit your exams? Are you unsure of your options and what to do next? We can help and support you with this.

Careers support is also available to anyone over 16 with no upper age limit.

Please contact ncs.scans@derbyshire.gov.uk or 07812 473033/07812 473034 for more information.

Date of publication: 28/04/2020



National Careers service give free and impartial information, advice and guidance about career opportunities, learning and employment to any Derbyshire residents aged 19 years and over and to those aged 18 who are not currently in education, employment or training.



Employment and Education Officers

Information about our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we are still offering impartial information and advice in other ways. Get in touch if you are looking for work, training and / or education.

Derbyshire County Council Employment and Education Officers are continuing to work to support Derbyshire residents aged 16 to 18 and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Employment and Education Officer as listed below:

- Amber Valley contact: Susan Richards 07891 540718 / susan.richards@derbyshire.gov.uk or Irene Wells 07824 889112 / irene.wells2@derbyshire.gov.uk
- Bolsover and North East Derbyshire contact: Lesley Jones 07805 748875 / lesley.jones@derbyshire.gov.uk, Louise Bedford 07794 242826 / louise.bedford@derbyshire.gov.uk or Jayne Tuck 07794 242644 / jayne.tuck@derbyshire.gov.uk
- Chesterfield contact: Mandy Wall 07769 953908 / mandy.wall@derbyshire.gov.uk
- Erewash contact Lisa Sayers: 07976 734337 / lisa.sayers@derbyshire.gov.uk
- High Peak and North Dales contact: Yvonne Cano-Flatt 07765 896681 / yvonne.cano-flatt@derbyshire.gov.uk
- South Derbyshire and South Dales contact: Luke Gray 07799 644289 / luke.gray@derbyshire.gov.uk

TED Ed

TED Talks are short videos usually last up to 18 minutes each and cover a huge range of subjects and can be watched anywhere, any time via the website or the TED app.

TED Ed is a related site, which offers free short learning sessions. Take a few minutes out of your day to explore a topic of interest to you.



[Website](#)

MOOC! There are loads of free on line learning courses available.

[website](#)

'Massive Open Online Course'

This link takes you to the Open Universities wide selection of on line courses that are free to access

This website covers groups and support nationwide.

<https://covidmutualaid.org/local-groups/>.

This government website offers training courses at 'beginner', 'intermediate; and 'advanced' levels and takes the learner to the relevant training provider offering courses.

All training courses are FREE.



[Website](#)

Derbyshire Countywide Library service

Email : ask.library@derbyshire.gov.uk

Derbyshire Library Service looks forward to welcoming you.

Please check our website for opening hours and updated safety measures.

You can visit a library without an appointment. There may be a short wait due to restrictions on numbers.

Please wear a face covering, unless exempt. If you need to use a computer, please ring the library.

Find out more and join online from our website - www.derbyshire.gov.uk/libraries

Tel : 01629



Anyone with an enquiry can contact our **Derbyshire Library Information Service**.

As well as providing details about our library services, this is a general information service and we can also arrange to deliver digital skills support over the phone:

Tel: 01629 533444

Email: ask.library@derbyshire.gov.uk

From 5/11/20 Derbyshire Libraries are open on a **Book & Borrow** basis in line with the current government restrictions.

Due to the restrictions, we are currently unable to open Melbourne Library. This will be monitored so it can be reopened as soon as this is possible.

Libraries are currently open for their regular hours but will close at 5pm on any day/s they normally open later.

All books and other items currently on loan will be automatically renewed until 11 January 2021 and will not incur any overdue charges.

To use Book & Borrow, you will be asked to:

- ring or email the library you want to collect books from to make an appointment. You will be given a date and time for a collection slot. If you email, please include a phone number so you can be called back to arrange a time.
- provide the name and library card number for each person who wants to borrow books, plus a contact phone number.
- give information on the type of books you would like – i.e. genre, examples of authors, format, or opt for a 'lucky dip'. Maximum 10 items per person for each collection slot.
- bring your library cards or card numbers for all the people you are collecting for, when visiting for your pre-booked slot
- bring your own bags.

wear a face covering, as you would in a shop, unless you are in one of the exempt groups.

Our request service is also available for customers who wish to reserve books from other libraries. You will still need an appointment to collect requested items. All books will be issued until 11 January. We are currently unable to offer access to public computers in any of our libraries. This is all subject to change due to the nature of the COVID-19 pandemic and the government guidance that we need to follow.

Spring Term 2021 **Learning for Leisure**

Online brochure to access details go to :

www.derbyshire.gov.uk/coursesearch



Community Support
Amber Valley



Register with a local Covid-19 Support Group:

<https://covidmutualaid.org/local-groups/>

Amber Community First Responders

Tel: 07542404800.



Local organisations offering safe and well checks and other support as needed:

Alison Knighton – Community Safety Officer for Derbyshire Fire and Rescue Service

Email: aknighton@derbys-fire.gov.uk

Tel: 01773 523 863 / 07825 099233

Andrea Smith – Community Safety Liaison Officer

(Amber Valley SNT and Community Safety Partnership)

Email: andrea.smith.2359@derbyshire.pnn.police.uk

Tel: 07860 825271

Alison Dare PCSO – email: Alison.Dare.4422@derbyshire.pnn.police.uk

Amber Valley Borough Council Community team: Telephone 01773 841 493:

Bob.molloy@ambervalley.gov.uk

Sally.prince@ambervalley.gov.uk

Ripley Community Covid Support Group

We are a group of people in Ripley (Derbyshire) who want to organise support for those in our town who are having to self isolate at the moment because of Covid-19.

The number to contact the Admins of the group for support is 07561 611 541

We aim to link up people who can offer help, with those who need it. That could be help with shopping, collecting prescriptions, posting mail or making phone calls to reduce loneliness.

You can make offers of help or request help for yourself or someone you know.

[Ripley Community Covid Support Group | Facebook](#)

Salcare

At Salcare we have a charity shop, furniture warehouse and food bank as well as Escape (the domestic violence service). We are open Monday to Thursday 9:30am – 4pm and Friday 9:30am – 3:30pm. The food bank is open Tuesdays and Fridays 10am – 1pm. Unfortunately due to lockdown we have had to close the charity shop, however, we are still able to offer the food bank on a Tuesday and Friday as well as furniture packages for those who are vulnerable and phone call support.

Furniture Package

At Salcare we offer a furniture package for those who are struggling and vulnerable. For example, someone who has fled domestic abuse or someone who was homeless and now has permanent accommodation. Depending on their circumstances we offer these parcels for a reduced fee or for free.

Food Bank

At Salcare we have a food bank open Tuesdays and Fridays 10am – 1pm. Many vulnerable people of the community use our food bank. Particularly during lockdown where we noticed a rise in people accessing the food bank due to financial circumstances. The food bank offers emergency food for single people and families – either walk in or be referred by other agencies (social care, refuges, drug and alcohol services, etc).





Escape (Salcare's Domestic Abuse Service)

Escape is a domestic abuse support service supporting victims of domestic abuse which is open to all genders from all communities.

The domestic abuse support workers at Escape aim to support and empower service users to make stronger and safer choices for themselves and their families. Escape also supports service users with access to other, relevant agencies and services.

Escape offers 1:1 Advocacy, Safety Planning and a variety of free supportive services and groups to meet the needs of our services users. These supportive services and groups include the McKenzie Friend Service, Art Therapy, LGBTQ+ Support Service, the Move on Group and the Freedom Programme.

Escape has an Independent Domestic Violence Advisor (IDVA) to address the safety of victims at a high risk of harm from intimate partners, ex-partners and/or family members. The IDVA at Escape will serve as the victim's primary point of contact and will assess the level of risk to address the safety of the victim and their children. The IDVA will work with the victim by discussing the range of suitable options for the victim, develop safety plans to address immediate safety and discuss longer-term solutions to meet the needs of the victim.

Move on Group

The Move on Group at Salcare Escape is a 6-week course which focuses on supporting victims and survivors of domestic abuse, people of long-term unemployment, mental health issues and those struggling with day to day life.

The aim of the group is to focus on self-actualisation by encouraging participants to fulfil their potential with realistic goal setting and to empower participants to look at options for their future. The group helps with building self-esteem, confidence and to support the participants to make stronger and safer choices for themselves and their families.

Salcare Escape supports participants of the Move on Group by providing 1 to 1 planning and goal setting, supporting participants with access to other relevant agencies and services and by focusing on the participants mental and physical wellbeing to empower them to better engage with their communities. The group also helps the participants to identify how they can progress with their future and sets weekly tasks for the participants to achieve.

Freedom Programme

The Freedom Programme at Salcare Escape is a 12-week course which focuses on supporting women who want to learn more about the reality of domestic violence and abuse. The programme helps victims and survivors of domestic abuse identify different signs of domestic abuse, such as, coercive control, financial abuse etc. The programme also helps women to build healthy relationships and self-empowerment.

Community Support

Here is a link to an online version of the Living Well with Dementia Programme: <https://surveys.derbyshcft.nhs.uk/s/LivingWellWithDementia/>

It has been developed by Derbyshire Community Health Services & Derbyshire Healthcare NHS Foundation Trust who are currently unable to provide their face to face Living Well with Dementia groups due to COVID-19. This resource could be helpful to people with mild dementia and their carers & families. It has some useful links to activity ideas & resources towards the end of the course.

Living Well with Dementia Online Programme



Neighbourhood Watch Network

The Neighbourhood Watch Network supports individuals and groups to create safer, stronger and active communities. To find your local neighbourhood watch please go the Our-Watch website on the link below and enter your postcode.

Website

Definitely Women have created a new group for women who are deaf, deafblind, hard of hearing and any hearing loss.

Especially in this difficult time with Coronavirus, they want to support you to prevent you feeling isolated and lonely. They want all deaf and hard of hearing women to be included to discuss various topics, drop in chat or even just a quick hello!

They will be setting up Zoom topic group, and will include caption/voiceover/BSL.

Visit their website <https://www.deafinitelywomen.org.uk/> to find out more.

You can also read the latest Deaf-initely Women newsletter [HERE](#).

Deaf-initely Women Community Support Group



Every Thursday 2-3pm – they will be around on Facebook group but most will be using Zoom – more private and able to see each other with subtitle.





As lockdown eases, we're expecting a rise in burglaries. Get practical tips to burglar-proof your home at <https://www.ourwatch.org.uk/crime-prevention/crime-prevention-toolkits/burglary-prevention>



Press Release 11.09.20

Arts Derbyshire - A Necklace of Stars

Following on from the success of the first phase of *A Necklace of Stars*, we are looking for older adults who are housebound (aged 65+) from across Derbyshire to join us in a creative writing and embroidery project.

Arts Derbyshire is running a remote embroidery and creative writing project where participants receive weekly* one to one phone calls with artists 'arthur + martha'. The artists will guide people through the process of creating beautiful embroidered stars or creative writing themed around lullabies, for free.

The embroidered stars will be brought together to create a quilt which will be exhibited alongside the creative writing and lullaby soundtrack around Derbyshire's cultural venues in 2022.

A Necklace of Stars hopes to increase confidence and wellbeing, reduce loneliness, forge connections and re-ignite creativity.

If you are interested in taking part in this project (whether you have no experience or plenty), or know of someone who might enjoy getting involved, please contact Sally Roberts on 07395 904386 or email sallyartsderbyshire@gmail.com

A Necklace of Stars is an Arts Council England supported collaboration between Arts Derbyshire, DCC Public Health, Derbyshire Library Services and arts organisation arthur+martha.

* Weekly phone calls for approximately 4 weeks or until you are happy with the work you have created.





Covid 19 Update

Groups Running Virtually

DAY	GROUP/EVENT
MONDAY	Men's Group/Women's Group on alternate weeks
TUESDAY	Virtual drop-in
WEDNESDAY	Trans support group/ late night telephone support
THURSDAY	Virtual drop-in
FRIDAY	Early evening telephone support
SATURDAY	Youth group
SUNDAY	Young people's group

Youth Groups take place at different times during the week.

For links to join the groups/drop-ins, email info@derbyshirelgbt.org.uk or message us on our Facebook page.

For links to join youth groups, email sallyh@derbyshirelgbt.org.uk

Call 01332 207 704 for more information or check out our website:
www.derbyshirelgbt.org.uk

Derbyshire LGBT+ is Derbyshire's only LGBT+ specific support service, to sup-



**Derbyshire's *NEW* Autism Alliance:
*supported by Autism Information & Advice and
Living Well with Autism.***

**Have you been diagnosed with Autism Spectrum Condition?
Are you the parent/carer/friend of someone living with Autism?
Do you want to meet like minded people and benefit from peer
support? Do you want to have an input into Derbyshire's support
services? *If so, our Autism Alliance is the group for you!***

The Autism Alliance is an informal and non-judgemental quarterly meeting, where individuals living with ASC, parents, family and friends, carers, and professionals can meet to share their experiences of ASC and benefit from peer support, meet a visiting speaker and learn a little more about ASC, meet the teams behind Autism Information & Advice and Living Well with Autism, and feed into what support is available in Derbyshire.

The meetings will be a safe and positive space where experiences, ideas, thoughts and feelings can be shared openly – however, if talking is not for you, you can simply come along and listen in. Everyone is welcome.

The first Autism Alliance meeting is on Wednesday 21st October 2020.

Following meetings will be held on:

Wednesday 20th January 2021

Wednesday 21st April 2021

Wednesday 21st July 2021

The meetings will all be held over Zoom and take place at 15:00 (3pm).

Interested in joining? Simply email or call:
Email: autismservice@citizensadvicemidmercia.org.uk
Tel: 01332 228 790

The first meeting will host visiting speaker Ben Holmes – founder of Autism & Neurodiversity Coaching in Chesterfield. He will be talking about ASC & ADHD.



National Careers Service

Website

National Careers service give free and impartial information, advice and guidance about career opportunities, learning and employment to any Derbyshire residents aged 19 years and over and to those aged 18 who are not currently in education, employment or training.



Derbyshire Careers Service

Not sure what you want to do? Free impartial careers advice will help

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
- Erewash/South Derbyshire (Ilkeston/Long Eaton/Heanor/Swadlincote) contact Chris Ellerington 07896 804096
- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



Derbyshire Careers Service

Do you need help updating your CV and uploading this to job search sites?

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- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797



AMAZING CONSERVATION TRAINING OPPORTUNITY

Are you passionate about wildlife and nature? Do you want to work in conservation, but haven't got the practical experience and qualifications?

We're excited to offer full-time, funded traineeships based at Derbyshire Wildlife Trust to gain a level 2 qualification in environmental conservation and a bursary of over £11,000.

No previous qualifications are required – you just need to be over 18, have enthusiasm for the natural world and be ready to learn new skills.

Interested?

Find out more at www.derbyshirewildlifetrust.org.uk/working-nature and if it sounds like an opportunity for you, fill out the expression of interest form.

If you have any questions please contact us on enquiries@derbyshirewt.co.uk or 01773 881188



www.derbyshirewildlifetrust.org.uk/working-nature

Defending wildlife, restoring landscapes, inspiring people

INFORMATION DAY TUESDAY 1ST DECEMBER WITH COURSE STARTING 7TH DECEMBER

HEALTH & SOCIAL CARE/YOUNG PEOPLES' HEALTH & SOCIAL CARE VIRTUAL ACADEMY



Level 1 Award in Introduction to Health, Social Care and Children's and Young People's Settings

- ❖ Course suitable if you don't have Health & Social Care Adults qualifications
- ❖ Course suitable if you don't have Health & Social Care Children's and Young People's qualifications
- ❖ Course suitable if you have either of above AND want to prove capable of working with all age ranges or make career move

A WEEK-LONG FREE COURSE TAYLORED TO YOUR NEEDS IN WHICH YOU WILL GAIN:

- Understand the range of service provision and roles within health and social care (adults and children and young people), early years and childcare
- Understand the principles and values in health and social care (adults and children and young people), early years and childcare
- Introduction to duty of care in health, social care or children's and young people's settings
- Introduction to mental health awareness
- Keeping yourself and others safe from COVID-19
- Employability support with National Careers Service, CV and Interview Skills Workshops which will incorporate local Employers participation and local vacancies

Can be a stepping-stone towards Kickstart participation

Employers taking part in the Academy who will give you an insight of what it's like working for them:

Penderels Trust – have opportunities throughout Derbyshire

Oakford Manor (Glossop) confirmed they will offer guaranteed interviews

Arnfield Care (Glossop)

- Potentially more to be added and perhaps local to your area.....

Working in Partnership:



DWP



GET STARTED IN HEALTH AND SOCIAL CARE

Tuesday 8th December - Friday 11th December

Available for young people within Leicestershire, Nottinghamshire, Derbyshire, Northamptonshire and Lincolnshire.

Are you aged 16-30? Not in full-time education, employment, or training?

The Prince's Trust, in partnership with projects and employers in the East Midlands are offering FREE ONLINE employability training and privileged access to LIVE VACANCIES, giving you a fantastic opportunity to start a career within Health & Social Care. You can expect:

- An introduction to life in health and social care
- Understanding of the roles and responsibilities available
- Learning the values, skills, and attitudes required for a job in health and social care
- Online dedicated CV support and interview practice
- Multiple speed interviews for live vacancies
- Financial support with interviews, DBS checks and travel to work
- Up to 6 months of mentoring support
- This programme does not impact your benefits

Interested? Limited places available

Register your interest by:

emailing [Adalasia](mailto:Adalasia@adalasia-mazzoneservices-trust.org.uk) on adalasia-mazzoneservices-trust.org.uk



Follow us:





Take steps towards your future career

Step Into Employment is a FREE 6-week employability programme for people in Derbyshire who are not in employment, education or training.

Covering:

- CV preparation
- Interview techniques
- Job search support
- Practical work experience

Delivered by NLT Training Services, this funded programme aims to give you the skills and practical support to gain paid employment.

Combining classroom tutoring with in-company work experience, this course is designed to increase your employability options.

Our experienced tutor will work with you to help you overcome barriers to employment.



Places are limited

Priority given to 16 – 24 year olds

Get in touch to find out more and register:

T : 07947 550571

E : janice.parker@nlt-training.co.uk

www.nlt-training.co.uk





Free courses in
Derbyshire and Derby
City. For anyone living
with a long-term health
condition;
helping you live well,
gain confidence and
learn new skills.

Take control of your life.

Contact Us

 Citizens Advice
114 Church Street
Church Gresley
Swadlincote
Derbyshire
DE11 9NR

 07487 257 187 or 07939 323365

 hwtc@citizensadvicemidmercia.org.uk



citizens
advice

Living with a Long-Term Condition Programme



The Living with a Long-Term Condition Programme aims to help you take control of your long term health conditions, helping you live well.

The programme is for anyone living with any long term health condition(s). Join this FREE 6 week course to help you manage your day-to-day life.

This programme is for you if:

- Your illness is affecting your everyday life
- You want things to change for the better.
- You want to achieve the best quality of life despite your condition

We work with patients, carers and healthcare professionals to create a community of people that have the skills and knowledge to help you gain confidence and live a fuller life.

The Course

People with long-term conditions face many similar issues such as fatigue, pain, frustration, stress and depression.

The course looks at how to manage these whilst working alongside your healthcare providers. By joining the course you will:

- Learn new skills to manage your health condition better
- Feel confident and more in control of your life
- Develop confidence in the daily management of your specific condition
- Meet others and share similar experiences
- Learn about developing more effective relationships with health professionals.

The six-week course can help you take control of your health. It focuses on what you can do rather than what you can't. Each session is 2.5 hours, once a week where you will learn:

- How to deal with symptoms like pain and tiredness
- How to cope with depression or feeling low
- Relaxation techniques
- Appropriate physical activity

- Healthy eating
- How to effectively communicate with family, friends and health professionals
- How to plan for the future
- How to set realistic goals and pacing yourself.

The programme is run by two trained tutors who themselves live with long-term conditions and can give you practical advice based on their own life experiences.

Call us on 07487 257187 or 07939 323365 for more information. If you would like to make a referral, then call or email hwtc@citizensadvicemidmercia.org.uk

My confidence,
self-esteem & feeling
of self-worth are
growing daily & for
me the course has
been a life changing
experience.





**START
SOMETHING**

Taster Day:
27 November
Training runs:
7 - 11 December

Get Started With Nail Art

Nottinghamshire and
Derbyshire

Contact
Rosemary 07436 797253
0800 842 842

A close-up photograph of two hands with red nail polish. Some nails have black designs, including a heart and a flame. A red circular callout is overlaid on the left hand.

Free training to
help you become
a nail technician

On this free week long online training you will gain:

- Key manicure skills including:
 - dotting, marbling, striping & other designs
- Knowledge of hygiene and health & safety
- An understanding how to set up your own business
- Free nail art kit, if you complete the course
- Three months ongoing support

Open to 16 – 30 year olds not in
work or full time education in
Nottinghamshire & Derbyshire.





FREE Online Drug and Alcohol Training

Derbyshire Alcohol Advice Service and Derbyshire Recovery Partnership are continuing to offer free drug and alcohol training during this time despite the disruption caused by Covid-19.

Our training is currently being delivered online and we are breaking it down into independent modules. The first modules are available and being offered free now.

Spaces are currently available on the following training:

Thurs 1st Oct - [Substance \(Drug\) Awareness](#)

Tues 13th Oct - [Substance \(Drug\) Awareness](#)

Thurs 5th Nov - [Alcohol Awareness](#)

Tues 17th Nov - [Substance \(Drug\) Awareness](#)



These course are all FREE to health, social and community staff and volunteers working with adults in Derbyshire and can be booked at <https://alcoholadvice.eventbrite.com>

Working Ways

Effective employment support for people with a disability.

For full details visit the website below or call on 08000155332

Website



In an effort to get you some extra skills and give you the opportunity to help get your local communities back on their feet, National Citizen Service (NCS) will be running “Keep Doing Good”.

NCS this summer will be a 2 week programme delivered across August in your community, where 15-17 year olds will work in teams guided by NCS staff to Keep Doing Good.

Week 1 will give you brand new skills such as leadership, team building, presentation skills and the chance to plan your very own social action project. This will include workshops and activity sessions.

Week 2 will allow you to create and carry out your very own social action and volunteering projects. Helping the community where it needs it the most.

It's an exciting opportunity and the best thing is...it's completely free. So if you're looking for a new challenge or a chance to get out the house and make a difference, visit wearencs.com and register today! Don't worry this won't stop you from doing the autumn 2020 or summer 2021 programmes.



[Website](http://wearencs.com)

Decisionz magazine for young people offering advice and support.. <http://magazine.decisionz.co.uk/books/qdus>



Derbyshire Careers Service

Have you been made redundant and need help finding new employment?

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

- Experienced and qualified to a minimum of Level 4 in Information, Advice and Guidance
- Friendly, supportive and adaptable to learner needs
- Impartial and able to advise on and refer to a wide range of local provision

During the COVID-19 outbreak our centres are closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Support will be available via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
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- High Peak (Buxton/Glossop/New Mills) contact Sarah Kelly 07967 391263
- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797

Derbyshire Careers Service

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Derbyshire Careers Service

Not sure what you want to do? Free
impartial careers advice will help

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Derbyshire Careers Service

**Do you need help to discover your digital skills
and to look for online learning/courses?**

Derbyshire County Council Careers Service offers information, advice and guidance to adults on employment and learning.

Our staff are:

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- Friendly, supportive and adaptable to learner needs
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- North East Derbyshire (Clay Cross/Bolsover/Shirebrook) contact Becky Stancill 07767 670797

Derbyshire Careers Service

Information of our service during the Covid-19 outbreak

Our centres are currently closed for face-to-face appointments, but we're still offering impartial information, advice and guidance in other ways. Get in touch if you're looking for work, training, education and / or recently been made redundant?

Derbyshire County Council Careers Service are continuing to work to support Derbyshire residents and are open to referrals. This support will be via telephone, Skype, text and / or email.

Please get in contact with your local Careers Coach as listed below:

- Chesterfield (Dronfield/Staveley/Alfreton/Eckington) contact Wendy Leigh 07717 303855
- Derbyshire Dales (Matlock/Ashbourne/Belper) contact Yvonne Power 07967 308873
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Addiction support

Change Grow live

Supporting young people who are using drugs or alcohol, feel they have a problem and want some help. We're not here to judge you or tell you what to do, but we can help you make the changes you want to make.



[website](#)

Supporting children who are seriously affected by someone else's substance misuse.



[Website](#)

Derbyshire Recovery and Peer Support Service

The Derbyshire Recovery and Peer Support Service has set up a helpline.

Monday to Friday - 09.00 - 17.00

(Will be reviewed regularly and times/days could be expanded).

Telephone:

01773 303646

Email: derbyshire@cgl.org.uk.





National Gambling Helpline

24/7 service, ran by Gamcare, core element of the National Gambling Treatment Service

For both harmful gamblers and affected others.

Work through some immediate strategies to try and reduce the gambling in the short-term.

Can also place referral for the person to access specialist partner service in their local area.

0808 8020 133

online help for problem gamblers

**gambling
therapy**

<https://www.gamblingtherapy.org/en/gambling-therapy-presents-gt-app>

Providing the tools and information to build digital resilience, educate and safeguard young people against problematic gambling and gaming.



<https://www.ygam.org/>



GamCare Midlands partner Aquarius

gambling@aquarius.org.uk

0300 456 4293

CBT and various psycho-social intervention techniques, group-based gambling recovery courses.

We would refer a severely harmful gambler to Aquarius, our local Gamcare partner service, for specialist support. As many sessions as a client wishes, can be conducted via telephone or in person.





Blend Youth Project have gone digital. Check out their Facebook page for the weekly schedule.

[Website](#)



Our children's Saturday Clubs have three very straightforward aims:



- To enable children and young people with autism to have fun



- To support them to become more independent and confident



- To allow their families to have some time out



Our highly trained and experienced staff are the key to achieving all of these.

They have the skills, knowledge and empathy to understand, to 'get it'.

They know how to make children and young people with autism feel comfortable in just being themselves, whatever that is!



Confidence comes through being able to explore and understand what their autism means to them, to get used to rising to challenges and to achieve things they might never have thought possible....



As parents you can leave your children, confident that they will be supported and cared for by our dedicated and competent staff, in a safe environment and participating in activities designed specifically for them.



We are happy to consider supporting children and young people between 8 and 14 who:

- Have a diagnosis of autism or Asperger syndrome
- Are independently mobile
- Have limited verbal communication skills
- Are safe and happy in a group setting without dedicated 1:1 support
- Are capable of using the toilet without the need for personal or intimate care
- Can bring their own packed lunch and eat without 1:1 support

We have 10 - 12 places available for each session and will be operating a booking system to ensure that everyone has a fair chance of participating!



What our clients have said about us...



Derbyshire Autism Services

Unit 3a, Unicorn Business Park, Wellington St, Ripley, Derbyshire, DE5 3EH

tel: 01773 741221

email: enquiries@derbyshireautismservices.org

www.derbyshireautismservices.org



The Saturday Club takes place at

The Unicorn Room
DAS Offices
Unicorn Business Park
Wellington Street
Ripley
DE5 3EH

For further information or to make an application for a free place at the Saturday Club, please call

01773 741221

or email

enquiries@derbyshireautismservices.org

Funded by

The National Lottery Community Fund



Derbyshire Autism Services



Unlock your child's potential....

Children's Saturday Club

10am - 4pm

every other Saturday

Ripley



Company No. 5185463 Charity No. 1105525





Support for Children and Young People

CAMHS - Supporting bereaved children during the outbreak of

Covid-19

The outbreak of Covid-19 means that many aspects of our lives have changed. School is closed for most, lots of families are working from home, and we are all having to spend more time apart. The news is full of talk of the virus and the effect it is having.

Many children and young people will have questions and worries about the virus, but those who have experienced the death of someone important or who have an ill family member might be particularly worried.

This has been created to provide information to help professionals feel more informed about how best to support children, young people and their families with bereavement.

To view full information please click link below

[CAMHS - Supporting bereaved children during the outbreak of Covid-19](#)

Childrens guide to Coronavirus

Website

UNICEF for Every Child



Website

ONLINE Postal Condoms

Website

What support do they offer? Information and advice on managing anxiety, bullying, internet safety, staying safe and a place you can speak to trained councillors.

Telephone: 0800111 1

Online Chat: Available on their website

ChildLine – Website

childline

ONLINE, ON THE PHONE, ANYTIME
childline.org.uk | 0800 1111



Action for Children - www.actionforchildren.org.uk



What support do they offer? We protect and support children and young people, provide practical and emotional care and support, ensure their voices are heard, and campaign to bring lasting improvements to their lives. Offering support around fostering, adoption and through resources.

Daily tips and tricks on how to boost your wellbeing/ Feel Good Booklet

Website

Papyrus

Papyrus provides confidential support and advice to young people under the age of 35 who are experiencing thoughts of suicide, and anyone worried about a young person at risk of suicide.



PAPYRUS
PREVENTION OF YOUNG SUICIDE

[Website](#)



[Derbyshire Carers Association](#) (DCA) run support services for Young Carers in Derbyshire

Young people's experience of loneliness in spring/ summer 2020 lockdown and beyond

You can read the new [leaflet here](#).

<https://lonelynotalone.org/>





CHAT HEALTH

WE HELP 11-19 YEAR OLDS WITH ALL KINDS OF THINGS:

Derbyshire
Healthcare Support
Children | Parents | Teenagers



HEALTHY
EATING

BULLYING

SMOKING

It's safe and easy for you to speak to a qualified health professional. Just send a text, you don't have to give your name.

Discreet and quick, it only takes one message to start making a difference...

ALCOHOL

MENTAL
HEALTH

RELATIONSHIPS

TEXT US FOR **CONFIDENTIAL** ADVICE AND SUPPORT

07507 330025



Mermaids

Mermaids has been supporting trans and gender-diverse children, young people, and their families since 1995.



Website

Talk to us on
0808 801 0400

Helpline Open Monday to Friday, 9am to 9pm

Calls to Mermaids are confidential and any details recorded will not be shared with a third party. All staff, trustees and volunteers are required to comply with our Privacy and Confidentiality policies.

If you wish to know more about our Confidentiality, Privacy and Safeguarding policies please see below.

New online access for Sexual Health Services

Your Sexual Health Matters @ Home! Derby and Derbyshire Sexual Health Services now have a number of services that you access from the comfort of your own home.

The following new services are free, confidential and non-judgemental:

- Condoms by post – this includes C-Card for 13-24 year olds and 24 years+
- Oral contraception – virtual assessment and prescriptions posted out
- Postal emergency contraception (over 16s only). Under 16s can still contact the service to request emergency contraception via our information and booking line
- STI & HIV testing – including treatment for chlamydia by post
- Virtual sexual health promotion advice
- Photo diagnosis for lumps, bumps and warts (18 years old and over)

For more information visit the website: www.yoursexualhealthmatters.org.uk
or Information and Booking line: 0800 328 3383.





Derbyshire
Healthcare Support
Children | Parents | Teenagers

CHAT HEALTH

WE HELP 11-19 YEAR OLDS
WITH ALL KINDS OF THINGS:

HEALTHY EATING

BULLYING

SMOKING

ALCOHOL

MENTAL HEALTH

RELATIONSHIPS

It's safe and easy for you to speak to a qualified health professional. Just send a text, you don't have to give your name.

Discreet and quick, it only takes one message to start making a difference...

SCAN THE QR CODE
TO FIND OUT MORE

TEXT US FOR **CONFIDENTIAL** ADVICE AND SUPPORT

07507 330025



This service is funded by Derbyshire County Council and provided by Derbyshire Community Health Services NHS Foundation Trust

YSHM
@ Home

Access free, discreet & confidential sexual health services direct to your home

Condom & tube by post

Emergency contraception

Virtual sexual health protection advice

STI & HIV testing

Photo diagnosis

Visit: www.yoursexualhealthmatters.org.uk to request our online service

Information & Booking Line: 0800 328 3383

your sexual health matters

DERBYSHIRE County Council

July 2020



 Derbyshire LGBT+



Derbyshire's ONLY Specialist LGBT+ Youth Service

We are running a new weekly online sessions for young people who are 11 to 13 years old and live within Derbyshire.

Contact Sally for more information:

sallyh@derbyshirelgbt.org.uk

11-13 years old?
Live within Derbyshire?

Get in touch with us to find out more information.

01773 833 833

youngcarers@derbyshirecarers.co.uk

www.derbyshirecarers.co.uk



DERBYSHIRE
**YOUNG
CARERS**

COVID-19 PANDEMIC SERVICE

SUMMER / AUTUMN 2020

The Young Carers Service is still operating and taking on new referrals.

Young Carers on the service might receive:

- Telephone calls with their support worker
- Video calls with their support worker
- Video calls with other young carers to take part in games and activities
- Activity packs through the post
- Home visits outdoors in gardens or on doorsteps with their support worker
- School visits, or video calls, while at school with their support worker
- Family support telephone calls or text messages
- Email resources and information

Group activities and outings are not currently operating due to COVID-19, but will re-start as soon as they can be done safely.



Please get in touch:

Email	youngcarers@derbyshirecarers.co.uk
Facebook	@dcayoungcarers
Twitter	@derbyshirecarer
Instagram	@youngcarersderby

Are you worried about a child during Covid-19 in England?

There's now one co-ordinated response centre: See, Hear, Respond

In England, call 0800 157 7015 or visit barnardos.org.uk/see-hear-respond

Funded by the Department for Education and managed by Barnardo's, See, Hear, Respond will contact every referral so no child gets missed.

We'll then find a partner best placed to support the most isolated and at risk children in your area.

They'll get help in one or more of four ways:

- ☑ a self-service online hub of support and information
- ☑ online support including advice, guidance, and one to one and group therapy
- ☑ direct, face to face intervention, or
- ☑ helping children and young people reintegrate back into school.

Don't hesitate to call between 9am-9pm Monday-Friday, and 10am-6pm on Saturday and Sunday.



Funded by

Department
for Education

Believe in
children
 Barnardo's

Is Covid-19 hurting your family?

Struggling to cope?

Feeling isolated?

Worried for your children?

There's somewhere safe to get help and support.

Call us free on 0800 157 7015

We're there 9am-9pm Monday to Friday, and 10am-6pm at weekends.

Or visit barnardos.org.uk/c19



Believe in
children
 Barnardo's



Is lockdown making you worried or sad?

Family finding it tough?

Nervous about going back to school?

There's somewhere safe to get help and support.

Call us free on 0800 157 7015

We're there 9am-9pm Monday to Friday, and 10am-6pm at weekends.

Or visit barnardos.org.uk/c19



**Believe in
children**
 **Barnardo's**

Volunteering
Amber Valley



Amber Valley CVS

<https://avcvs.org/>

Register with a local Covid-19 Support Group:

Website

If you are interested in volunteering with children, young people or families for Derbyshire County Council Children's Services,

please contact: Debbie Hadley

Early Help Transition Project Officer

07866 216961 Debbie.hadley@derbyshire.gov.uk



Amber Valley Volunteer Centre



We have a dedicated Volunteer Centre at our office in Ripley, Derbyshire that is at the disposal of people who live in Amber Valley. If you would like more information about volunteering and the opportunities available in the area, we have all the information you need.

PLEASE NOTE: Covid-19 restrictions

Due to current Covid-19 restrictions many of our usual volunteer opportunities are currently unavailable, however we are still seeking volunteers who may be able to help with Covid-19 support efforts including getting shopping to those in isolation, making telephone befriending calls etc. Contact kirstybarker@avcvcs.org to discuss these opportunities.

You can also keep up to date with the latest temporary opportunities on our news page here: <https://avcvcs.org/cvs-news>

As our regular volunteer opportunities become available again they will be listed on our main opportunity pages here: <https://avcvcs.org/volunteering/volunteering-opportunities>

Coronavirus (COVID-19): health, care and volunteer workers parking pass and concessions

This guidance describes the terms of use around the government's free council car parking scheme for NHS workers, social care workers and NHS Volunteer Responders.

Derbyshire Carers Telephone Befriending

Telephone Befriending at Derbyshire Carers Association (DCA) is a regular friendly call from a fully trained volunteer to help alleviate isolation and provide some company and light conversation to adult Carers (over 18) within Derbyshire (not Derby City). DCA phone volunteers give support, reassurance, a listening ear.



The DCA Telephone Befriending service is continuing to run in the usual manner throughout the COVID-19 period. DCA established Volunteer callers are continuing to make their calls from home, as usual, to Carers they have previously been matched with, as well as any new Carers needing a chat. DCA Peer Support staff are also helping to provide befriending calls to isolated Carers during this time of increased need.

During the COVID19 period DCA are able to continue to offer support from their Telephone Befriending service to those Carers who are, or have become, more isolated or who are extremely vulnerable. Support and signposting can also be provided during the calls, where the Carer is in need of other information and local support.

If you feel you as a Carer would benefit from telephone support, or wish to discuss the Telephone Befriending, please contact DCA on: 01773 833833

British Red Cross online training course for coronavirus volunteers

Whether you're volunteering with a charity or lending a hand to a neighbour, this step by step guide tells you how to look after yourself and others. This training was designed by the British Red Cross for anyone who is responding to the coronavirus outbreak. Whether you've been deployed by a charity or have decided to lend a hand to a neighbour, it tells you what you need to know to look after yourselves and others. The content of this course will be regularly updated to reflect the latest situation and advice from government.



[Website](#)





Any other Local info.
Amber Valley

Childrens Centres Support for 0-19 yrs Please ring before visiting.

Alfreton 01629 533066

Langley Mill 01629 533677

Heanor 01629 532616



Follow them on Facebook for activity ideas and other useful information:

Amber Valley Children's Centres

Groups Currently Running in Amber Valley

Man Cave, Ripley – Contact Amber Valley CVS for more details – 01773 512076

Stepping Stones, Heanor - Social work activities without accommodation for the elderly and disabled – 01773 710939

Walking for Health -  www.walkingforhealth.org.uk/walkfinder/amber-valley-local-health-walks

Fleet Arts, Belper – running activities at the centre and activities online for all ages <http://fleet-arts.org/>

Shipley Eco Garden – open to all ages - <https://seag.uk/>

Grow Outside CIC – Facebook – Grow Outside CIC – 07960 249816





Covid-19 Support in Amber Valley

You can see the extent of the Covid-19 response across Amber Valley on our map here: <https://bit.ly/3hZ0vYr>

The map shows where volunteers have stepped forward, where local mutual aid groups have formed and which food banks have remained open. As you can see Amber Valley has come together to form a very strong support network.

Due to current Covid-19 restrictions many of our usual volunteer opportunities are currently unavailable, however we are still seeking volunteers who may be able to help with Covid-19 support efforts including getting shopping to those in isolation, making telephone befriending calls etc. Contact kirstybarker@avcvs.org to find out more about how to get involved. As opportunities become available again you will find them listed on our volunteer opportunities pages here: <https://avcvs.org/volunteering/volunteering-opportunities>

You may also wish to join your local support group, details of which can be found below.

These local groups may also be able to help if you need support because you are isolating.

Many local groups are listed on a national database here: <https://covidmutualaid.org/local-groups/>

Ripley – Facebook group: https://www.facebook.com/groups/895556850895631/?ref=nf_target&fref=nf and telephone 07561 611541

Alfreton – Facebook group: <https://www.facebook.com/groups/3837521986288001/>

Belper – Facebook group: <https://www.facebook.com/groups/494819231214162> and telephone 01629 888111

Crich and South Wingfield – telephone helpline: 01773 447533 Website: <https://www.crichstandard.org/covid19/index.php>

Heage and surrounding villages – Facebook group: www.facebook.com/groups/523016025021195/?ref=share and telephone 07835 561442

Duffield – Facebook group: <https://www.facebook.com/groups/671513926953777/>

Little Eaton – Facebook group: <https://www.facebook.com/Little-Eaton-Community-Cares-102139581424243/>

Smalley Community Group – telephone: 07805797022 Facebook: <https://bit.ly/3bpTVGq>

Kilburn and Denby: Neighbourhood Watch – telephone: 07756 762192 Facebook page: <https://bit.ly/2QF6sxq>

Heanor, Codnor, Marlpool – Facebook group to support elderly and vulnerable in isolation: <https://www.facebook.com/groups/892153951213639/about/>

Amber Valley – Covid-19 support group on Facebook: <https://www.facebook.com/Amber-Valley-Coronavirus-Volunteer-Group-101017288210989/> and telephone: 07593 071504

BRIGHT Belper lantern trail

Calling all artists/crafters!

Help light up our shop windows this December
and encourage people to spend locally...
make a lantern to go in one of 25 x local venues (for advent)

We need 25 x artists...first come, first served!

Each artist will receive:
fairy or LED lights/£20 towards the making/artist promotion



We want them as varied as possible, using different materials/techniques
e.g. tin, wood, clay, textiles, glass, card/paper, wire
painted, printed, stencilled, cut-out, decoupage etc...
Let your imagination/skills run wild!

Just complete the booking form and email back asap to:

events@fleet-arts.org

When you receive a confirmation email...get making, ready for
installation on Friday 11th December, 2020



Groups Currently Running in Amber Valley

Men's Shed, Swanwick

Swanwick Men's Shed support men & women by promoting well-being and alleviating social isolation. In the workshop, members restore furniture and recycle wood in support of charities and the community

<https://www.hugofox.com/community/swanwick-men-s-shed-13535/home/>



Walking for Health

Amber Valley walks take place across the borough, our local health walks provide a variety of walks of differing intensity providing a range of opportunities suitable for people of all abilities.

The walks are predominantly on flat ground with no styles to climb; the walks last for approximately 1-1.5hrs and some are varied week by week. All our walks are weekly run by dedicated volunteers. The walks each have a footprint to show the levels of each walk. The walks are also suitable for people with a range of medical conditions which would benefit from increased physical activity levels, some are run from our Leisure Centres linking in with the health referral programme, those walks are 30 minutes. Your walk leader will ensure you walk at a pace that suits you.

The walking groups are a great way to meet new friends and to discover the natural beauty of the areas we live in.

Nikki Ottowell

Temp Scheme Co-ordinator

07971 126303

nikki.ottowell@ambervalley.gov.uk



Fleet Arts is a community arts charity delivering visual arts and music projects. Our aim is to offer high-quality, accessible creative arts experiences. We have worked for more than 25 years in partnership with local groups and agencies throughout Derbyshire and Derby City to deliver a range of engaging and exciting projects. <https://www.facebook.com/FleetArts>

We are an environmental group passionate about our patch and connecting Community. We operate permaculture ethics such as Earth Care, People Care, Fair Share. We run Shipley Woodside Community Garden on Hassock Lane South in Shipley (near Pit Lane).

07939 556277

<https://www.facebook.com/ShipleyEcoActionGroup>

info@seag.uk



The Social Prescribing service is available to patients of the following Medical Practices:

- Ivy Grove Surgery
- Jessop Medical Practice
- Somercotes Medical Centre
- Park Surgery
- Kelvingrove Medical Centre
- Brooklyn Medical Practice
- Parkside Surgery
- Ripley Medical Centre
- Crich Medical Practice

Contact us directly:



Amber Valley CVS

33 Market Place, Ripley, Derbys DE5 3HA



01773 512076



admin@avcvs.org



www.avcvs.org



twitter.com/avcvs



facebook.com/avcvs



Amber Valley CVS is a registered charity, number 1102412 and a company limited by guarantee, number 4752134 registered in England. Registered office as above. Images: freepik.com

Amber Valley CVS, proud to support our community and its people with voluntary action

Social Prescribing Service



Connecting you to local services to improve your physical and mental wellbeing



Volunteer Centre
Amber Valley

Amber Valley CVS Social Prescribing Service...

is a free service being provided in partnership with the Alfreton, Ripley, Crich and Heanor (ARCH) Primary Care Network. The aim of the service is to work alongside G.P. practice teams and community organisations to help you explore activities and local support that could improve your health and wellbeing.

What is Social Prescribing?

Many things in life can make us feel unwell and a medical prescription is not always the answer.

Social prescribing can help you to take control of your own health and wellbeing by giving you time to think about what matters most to you and how the service can work with you to improve your health and happiness.



Social Prescribing is about developing Stronger Partnerships, between you, your community and supporting services

MONEY WORRIES **ISOLATION** **LONELINESS**
UNEMPLOYMENT **EDUCATION**
HEALTH AND FITNESS **HOUSING ISSUES**

How does Social Prescribing work?

Any professional worker or volunteer can refer you to the Social Prescribing Link Worker, or you can refer yourself by using the details on the next page.

We will then contact you to discuss the referral and arrange to meet you in a place that you feel comfortable, for most people this is at home.

Together, we will look at what is important to you and your wellbeing and develop a Support Plan, identifying how you can access local services and activities to help you reach your goals, with further support from the Link Worker if needed.



What sort of services could the Social Prescribing service link me with?

We can explore local services in your community, such as:

- Housing, benefits and financial support and advice
- Healthy lifestyle and physical activities
- Befriending and support groups
- Training and volunteering
- Social and creative activities



Volunteer Centre
Amber Valley



Any other Local info.

Derbyshire Carers Association (DCA) run support services for Young Carers in Derbyshire



Young people's experience of loneliness in spring/ summer 2020 lockdown and beyond

<https://www.carersinderbyshire.org.uk/young-carers>

Library News

Some libraries across Derbyshire are to begin reopening from next week with several temporary changes in place to keep customers and staff safe.



[County libraries to roll out reopening with safety a priority](#)

For further updates about your local library please use both links below:

[Website](#)





Derbyshire

Fire & Rescue Service
Making Derbyshire Safer Together

Christmas is looking a little different this year, but it's still a time for celebrations and enjoying festivities. Without taking extra care, it is easy to become distracted with Zoom calls and Christmas quizzes, and easy for disaster to strike. Ensure you have a safe and happy festive season by following our top tips:



Check all Christmas lights conform to the British Standard.



Test your smoke alarms every week.



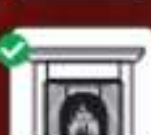
Make a fire escape plan.



Always make sure cigarettes are completely extinguished.



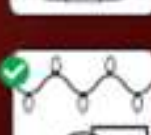
Take the time to check on the elderly.



Use a fireguard with an open fire and never store fuel close by.



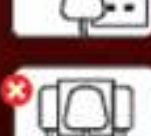
Never leave cooking unattended.



Switch off and unplug Christmas lights before bed.



Keep candles away from flammable objects and always fully extinguish.



Never overload electrical sockets.



Don't attach decorations to lights or heaters.



It is against the law to drive under the influence of illegal drugs or alcohol.

 YouTube



www.derbyshire-fire.gov.uk